

MAS003117 (MSC 22-22)

Campaign 497

FROM: Maserati TSO

TO: Maserati Network



MASTERS OF CARE

Service Campaign 497 M15X – Phone Box Lid potential failure of the mechanism opening



DATE: JUNE 14 2022

Certain Maserati Sedans listed in MODISCS+ are involved in a Service Campaign concerning the check of the Phone Box Lid opening mechanism.

The inspection procedure consists of a 21 opening/closing cycles. Only in case after the cycle the lid cannot be opened anymore due to a failure into the internal mechanism breakage, the phone box must be replaced.

Please read and review this bulletin first before starting the procedure.

If you have any questions, contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk. (Maseratitechsupport@maserati.com)

Thank You for your continued support and cooperation.

Inspection Procedure

1. Always check in ModisCS+ to see if the vehicle is involved in this campaign and if the campaign has not been previously performed.
2. Perform the cycle test procedure as showed in the Video attached:
 - **OK** ► No failure found during the opening and closing of the Phone Box Lid. The inspection is finished. No other actions are required.
 - **NOT OK** ► The lid cannot be opened anymore due to a failure into the internal mechanism breakage, the phone box must be replaced following the procedure:
 - **9.51.080.0 TUNNEL TELEPHONE PAN – Removal/refitting or replacement**

NOTE: Apply light pressure to the central, right and left handle areas as shown below. Repeat 7 opening/closing cycles for each area (left + right + central).



Do not force the Lid open. The Lid should automatically open completely on its own. If it does not, then it will need to be replaced.

3. The Procedure is complete.

Spare Parts

If the Phone Box Lid opening and closing is **NOT OK**, the phone box must be replaced:

Description	QTY	Code
Phone Box	1	PN 670186915

Warranty Claim

Complete the warranty claim as follows:

Description	Code
Campaign Number	497
Warranty Code	23
Fault Code	063
Component Code	9.51.080
Operation Code	
Inspection	9.51.080.A (0,05h)
Replace	9.51.080.B (0,70h)