



VOLKSWAGEN DEALER COMMUNICATION

Pause Notice – UPDATE 24HV - Engine Control Module Software Update

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Consultant	

Date: July 21, 2022

Summary This is to inform you that the 24HV has been paused due to the workaround for fault P0606 after the software update no longer being effective.

- During this pause, the campaign code will not be visible in ELSA.
- Any outstanding 24HV claims can still be processed.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.