

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6220
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 25, 2022

Subject: N222370790 - Service Update
Spare/Inflator Kit Retainer Not Installed

Models: 2022 Cadillac XT4
2022 Chevrolet Malibu

To: All General Motors Dealers

General Motors is releasing Service Update N222370790 today. The total number of U.S. vehicles involved is 193. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated July 25, 2022. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS

Service Update

N222370790 Spare/Inflator Kit Retainer Not Installed



Release Date: July 2022

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	XT4	2022	2022	KTI or 4G7 / QCS	KIT, TIRE-INFLATOR or WHEEL SPARE-17 X 4.0, B, STEEL, DESIGN 1 / TIRE SPARE- T145/70R17 SL 106M BW SPR
Chevrolet	Malibu	2022	2022	KTI or SJF / ZAM	KIT, TIRE-INFLATOR or WHEEL SPARE-16 X 4.0, BT, STEEL, DESIGN 2 / TIRE SPARE-T125/80R16 SL 97M BW SPR

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2022 model year Cadillac XT4 and Chevrolet Malibu vehicles may not have the retainer installed for the inflator kit or spare tire/wheel.
Correction	Dealers are to inspect, and if necessary, install the retainer for the inflator kit or spare tire/wheel.

Parts

Quantity	Part Name	Part No.
1	NUT, SPA WHL STOW	11549319

It is estimated that there are only 207 involved vehicles that will require parts being replaced. **Due to the small number of vehicles anticipated that will need this repair and the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106419	Inspect Only – No Further Action Required	0.2	ZFAT	N/A
9106420	NUT, SPA WHL STOW Installation (includes inspection)	0.3	ZFAT	N/A

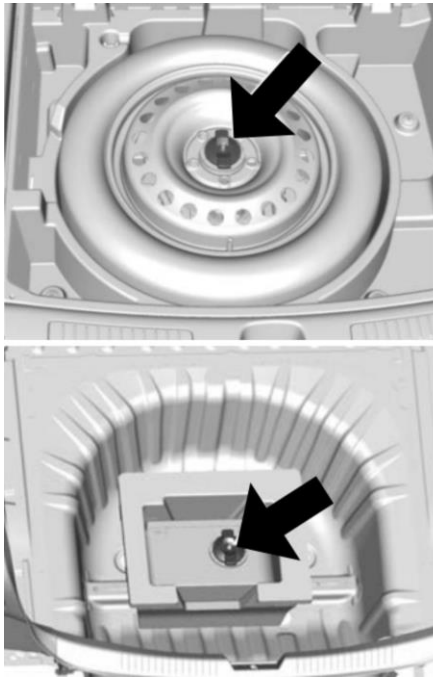
Service Procedure

Important: Service Agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

1. Remove the spare tire cover.

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2. Inspect spare tire/inflator assembly for retainer, shown above.
 - If the spare tire/inflator retainer is properly installed, proceed to step 4.
 - If the spare tire/inflator retainer is missing, proceed to step 3.
3. Install the spare tire/inflator assembly retainer.
4. Install the spare tire cover.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealer Reports – For USA

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

