



Preliminary Information

PIT5926 Rattle Noise from Under Vehicle

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2021 - 2022	All	All	All	All
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022	All	All	All	All
Chevrolet	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y)	2022	All	All	All	All
Chevrolet	Silverado 1500	2021	All	All	All	All
Chevrolet	Silverado 2500HD/3500HD	2021 - 2022	All	All	All	All
Chevrolet	Suburban	2021 - 2022	All	All	All	All
Chevrolet	Tahoe	2021 - 2022	All	All	All	All
GMC	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)	2022	All	All	All	All
GMC	Sierra 1500 LTD (RPO J21, VIN Digit 5 = 8 / 9)	2022	All	All	All	All
GMC	Sierra 1500	2021	All	All	All	All
GMC	Sierra 2500HD/3500HD	2021 - 2022	All	All	All	All
GMC	Yukon	2021 - 2022	All	All	All	All

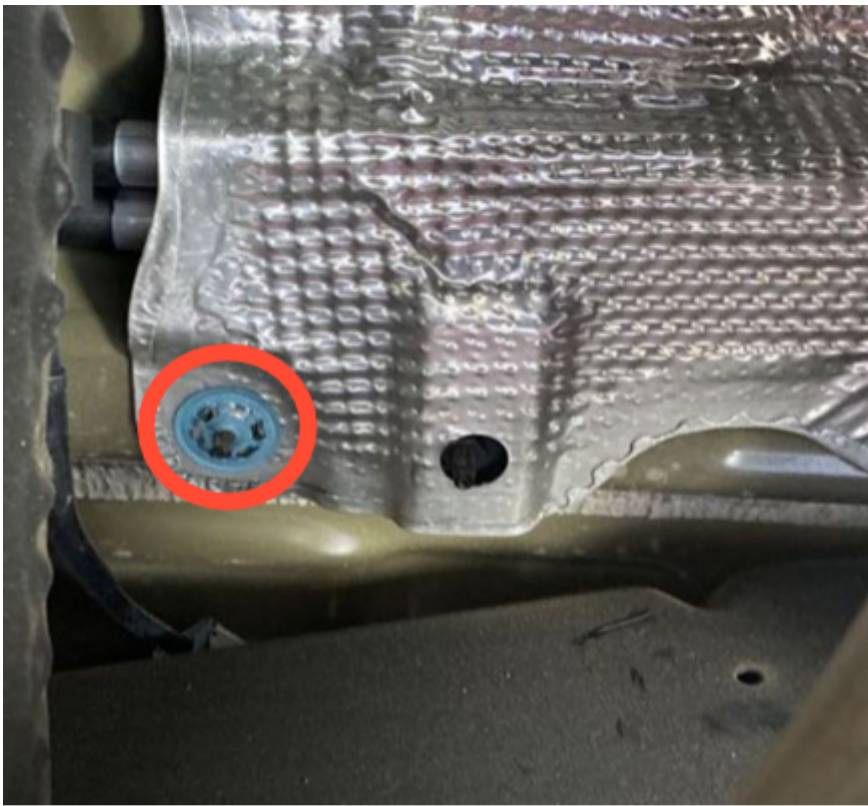
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Involved Region or Country	North America
Condition	Some customers may comment on a rattle noise from under the vehicle while driving.
Cause	The retainer clips that hold the Exhaust Underbody Heat Shield may have become loose or missing, shown below.

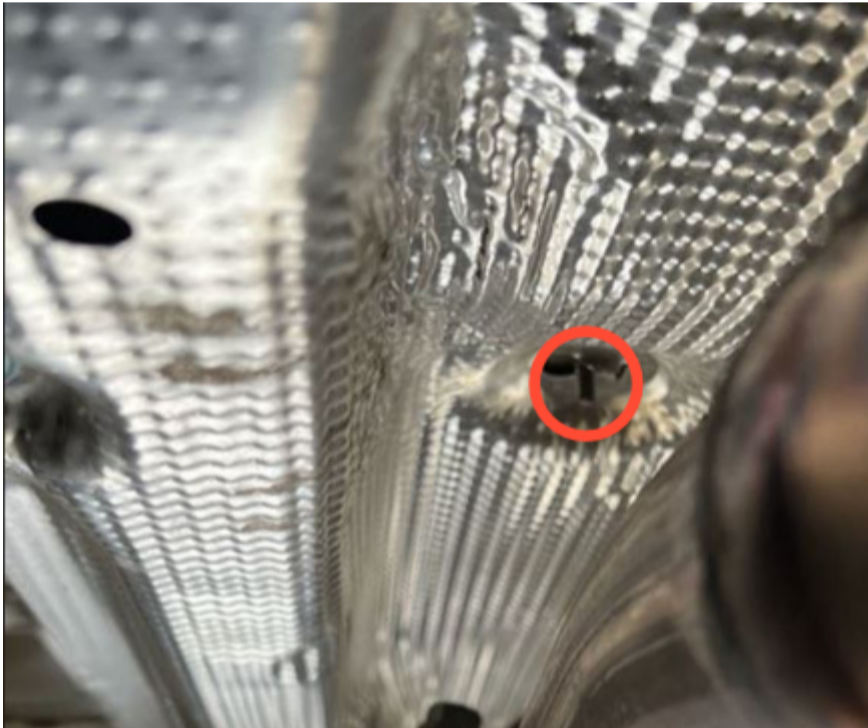
Correction:

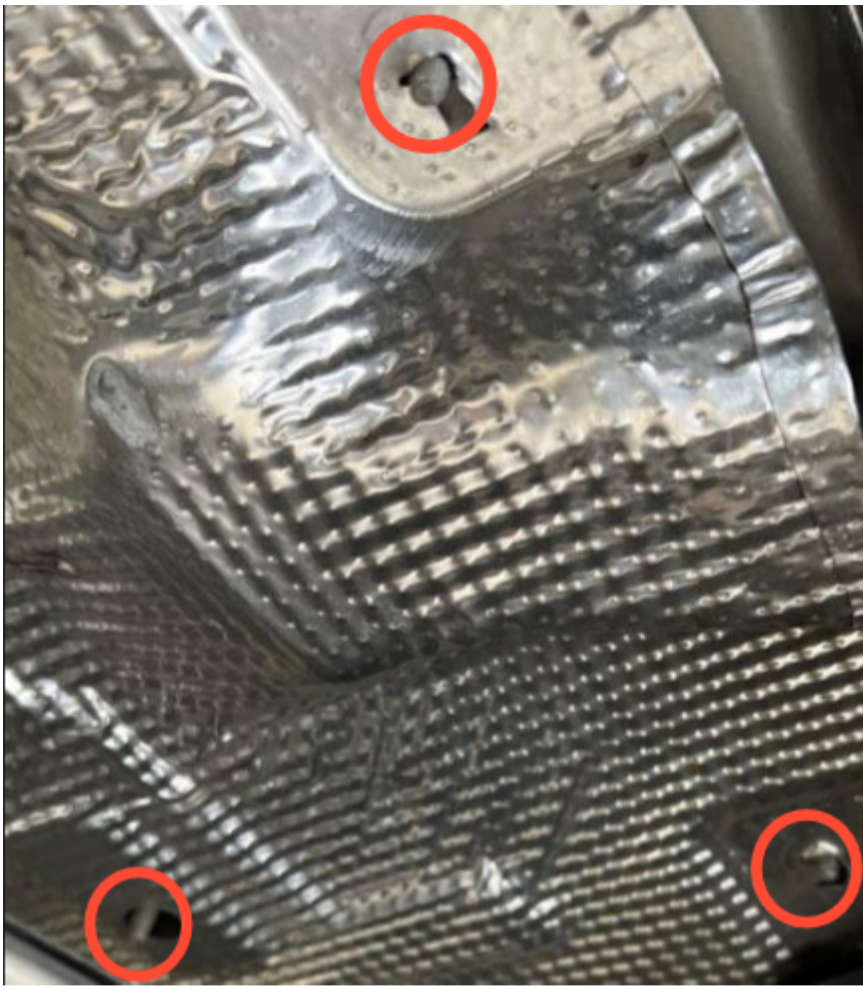
Install updated retainer clip P/N 11602886 for Silverado 1500 / Sierra 1500 and P/N 11603508 for SUV and tighten by hand until heat shield is secured into position.

Picture of Blue Heat Shield Retaining Clip Installed



Pictures of Missing Heat Shield Retaining Clip





NOTE: This PI will be updated or changed to a bulletin as more information becomes available

Parts Information

Description	Part Number	Qty
Heat Shield Retainer for Silverado 1500 / Sierra 1500	11602886	As Needed
Heat Shield Retainer for SUV	11603508	As Needed

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4088168*	Heat Shield Fastener Installation	0.3 Hr.
* This is an unique labor operation for bulletin use only.		

Version History

Version	1
Modified	06/29/2022 - Created on.



GENERAL MOTORS