



# Preliminary Information

## PIT5873C After A Remote Start When The Start Button Is Pressed The Engine May Stall And Will Not Restart / SES MIL / DTC P0E32 and P0E37/ Dead Battery

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade Models	2022	All	All	All	All
Chevrolet	Suburban	2022	All	All	All	All
Chevrolet	Tahoe	2022	All	All	All	All
GMC	Yukon Models	2022	All	All	All	All

Involved Region or Country	North America, Uzbekistan, Middle East, Russia, Israel, Palestine, Bolivia, Chile, Colombia, Ecuador, Peru, Japan, Kazakhstan, Korea, Thailand
Condition	<p>Some customers may comment after using the remote vehicle start, when they enter the vehicle and press the start button, the engine stalls. If they try to restart the engine, it will not crank. If the vehicle is turned off and allowed to completely go to sleep, which can take up to 20 minutes, then it will restart. When checking for DTC's, the ECM will have a P0E32 and P0E37 set.</p> <p><b>Note: If a customer experiences this issue and does not try to restart the vehicle after a sleep cycle, then if the vehicle is left for an extended period of time, the battery can become discharged.</b></p>
Cause	The cause of this concern is a BCM messaging issue.

**Correction:**

To correct this concern, reprogram the BCM with the latest calibrations available in SPS.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Time

**Version History**

Version	4
Modified	12/08/2021 - Created on.

03/01/2022 - Updates to the Condition, Correction and Warranty sections.  
03/23/2022 - Update to the correction and warranty sections  
06/06/2022 - Update to the Involved Region or Country



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