

SPEED TRIPLE 1200 CUSH RUBBER INSPECTION

TRIUMPH

Notice Information	
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Posted To:	General Manager / Business Owner, Technician, Parts / Accessories Coordinator, Sales Executive, Clothing Sales, Sales Manager, Aftersales Manager, Service Leader / Advisor, Accounts / Admin, Marketing Executive
Subject:	Service/Technical

TOL NOTICE (USCA) – May 2, 2022

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SPEED TRIPLE 1200 CUSH RUBBER INSPECTION

A small number of warranty claims have been submitted reporting cracks or deformation of cush rubbers on some Speed Triple 1200 RS & RR models.

A quality-investigation has shown that cush rubbers displaying cracks such as those shown below do not need to be replaced. This cracking is indicative of the normal movement of the rubber against the steel sleeve and is expected to be present in normal use.

Technicians should follow the instructions below to determine acceptable wear.



Cush Rubber Wear Inspection Instructions

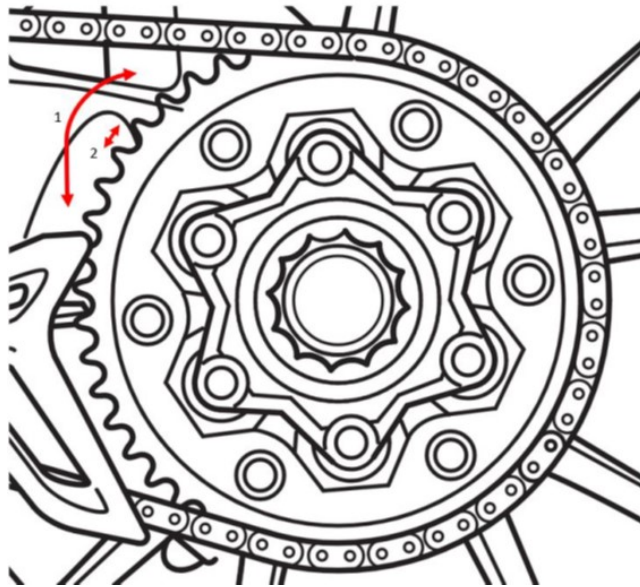
When inspecting the cush rubbers for wear.

1. Rotate the rear sprocket by hand with the rear brake applied to prevent wheel rotation.
2. Measure the movement at the tip of a sprocket tooth. Movement up to 2mm is acceptable.
3. If movement more than 2mm is measured, replace the rubbers as required and submit a warranty claim.

Given the very low mileages of these motorcycles (and based on Triumph pre-production testing), we do not expect to see any warranty claims for worn cush rubbers.

Note that the cush rubbers are a service part and must be replaced as part of the 20,000 mile/32,000 km service.

The service manual will be updated to include this information.



1. Direction of rear sprocket rotation
2. Measure rear sprocket tooth movement

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.