



Service Bulletin

Bulletin No.: 22-NA-138

Date: July, 2022

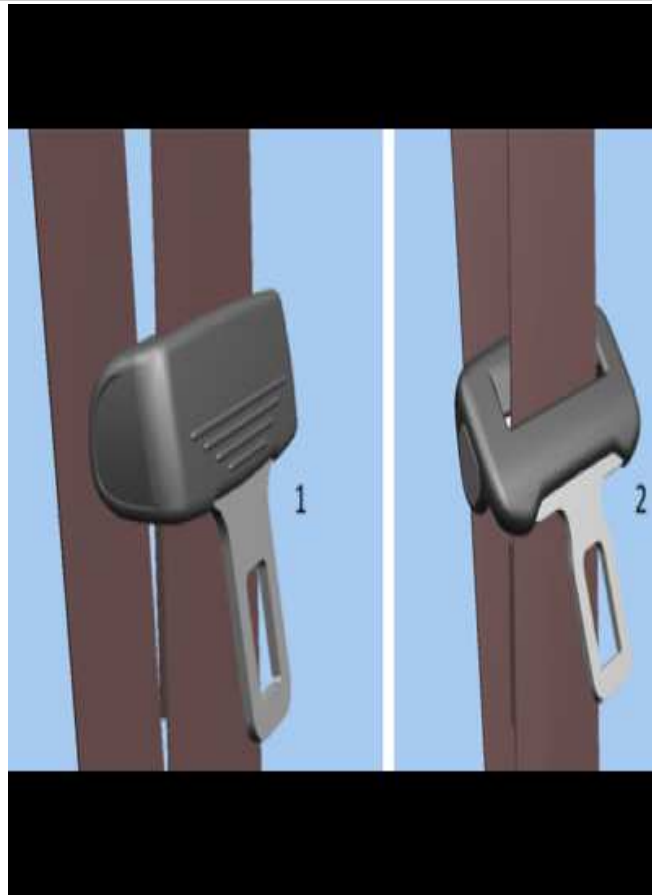
INFORMATION

Subject: Information on Appearance of the Male Buckle on the Front Seat Belt Retractor Being Different in Side to Side Comparison

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2022	2022	Plant 'S' - NS183454 Plant 'L' - NL180722	Plant 'S' - NS199999 Plant 'L' - NL230742	All	All
GMC	Terrain	2022	2022	3GKAL8EV0NL146489	3GKALTEV9NL235707		

Involved Region or Country	United States, Canada, Mexico, Middle East, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Colombia (West), Uruguay (West), GM Korea Company
Additional Options (RPOs)	
Condition	Some customers may comment on the appearance of the male buckle on the front seat belt retractor being different in side to side comparison.

Cause



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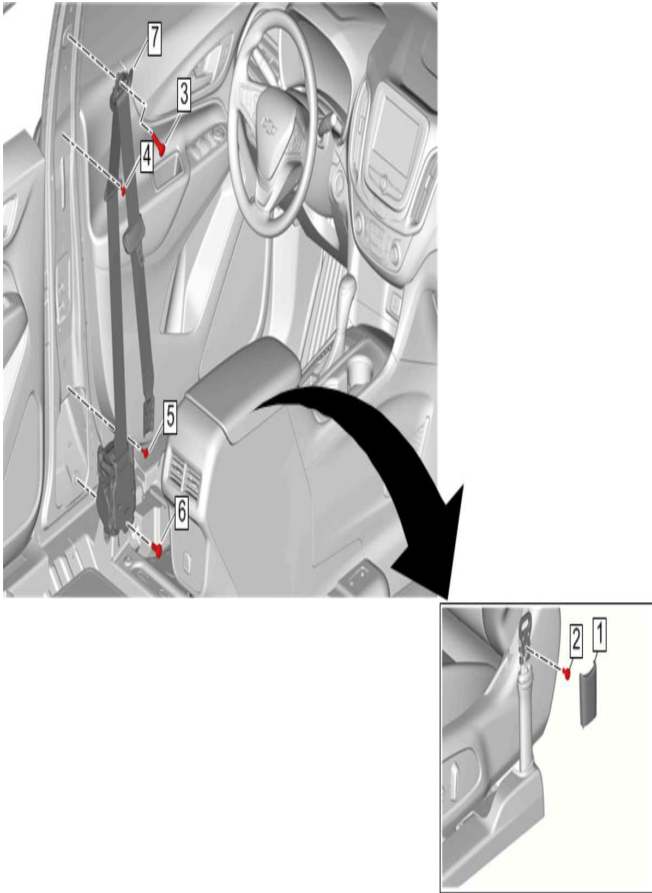
Note: Vehicles may have the original, standard front male buckle (1) on both sides, the temporary, optional front male buckle (2) on both sides, or one of each.

The cause of the condition may be that due to a supplier part shortage, on certain Equinox and Terrain vehicles, an optional, validated male buckle design was temporarily used in production of the front seat belt retractor.

Correction

Important: Both designs are fully validated and tested, and there is no functional reason to replace either or both retractors. If both left and right retractors match, DO NOT replace the retractors.

If a customer comments their dissatisfaction with the mixed buckles side to side, the **optional** design retractor (2) can be replaced.



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Replace the affected driver or passenger seat belt retractor (7). Refer to *Front Seat Belt Retractor Replacement*, in SI.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Parts Information

Use the VIN and refer to the GM Electronic Parts Catalog (EPC) to determine the proper part to order

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6486188*	Front Seat Belt Retractor Replacement Due to Optional Design Male Buckle	0.5 hr

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released July 12, 2022

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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