



# Technical Service Bulletin

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## 72 Seat fore-and-after adjustment incorrect

72 22 45 2058268/2 July 12, 2022. Supersedes Technical Service Bulletin Group 72 number 20-22 dated January 17, 2020, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
R8 Spyder	2017	901529 – 905737	Not Applicable
	2018	900030 – 900262	

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised title Revised <i>Condition</i> and <i>Technical Background</i> (Add customer complaint)
1	01/17/2020	Initial publication

### Customer states:

- The seat backrest panels are damaging the rear panel trim panel and/or windscreen.
- The seat cannot be moved backward far enough.

### Workshop findings:

- One or both sides seat backrest panels chafe on the rear panel trim panel and/or windscreen resulting in damaged trim panels and/or windscreen.



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- The seat cannot be adjusted backward far enough.

## Technical Background

On R8 Spyders with sport seats and fully electric seats, the seats can be adjusted to positions that allow for mechanical interference between the seat backrest panels and the rear panel trim panel and/or windscreen during normal operation. This interference can result in damaged trim panels and/or windscreen (Figure 1).



*Figure 1. Damaged rear panel trim panel.*



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In some cases, the seats cannot be adjusted backward far enough (Figure 2).



*Figure 2. Seat not moving backward far enough.*

## Production Solution

Improved software in the seat control modules J136, (address word 0036) and J521, (address word 0006).

## Service

### SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*



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2. Update the seat control modules J136, (address word 0036) and J521, (address word 0006) using the SVM action code as listed in the table below, if necessary:

Model	Old Target Data Container Number	Old Target Data Container Version	New Target Data Container Number	New Target Data Container Version (or higher)	SVM Code Input
R8 Spyder	4S0909856B	*	4S0909856C	*	36A004
R8 Spyder	4S0909866B	*	4S0909866C	*	36A004

3. Perform basic settings of the seats via Guided Functions in ODIS Service.
4. Replace any damaged seat backrest panels, rear panel trim panels, and/or the windscreen according to the repair manuals in Elsa.

## Warranty

Claim Type:	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>
Service Number:	7293
Damage Code:	0039



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<b>Labor Operations:</b>	Software Update	0151 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Front seat backrest cover replace	7423 1950	See SRT
	Rollover bar trim replace	7081 1905	See SRT
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2058268/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
4S0881969*	Backrest panel (left)	01 (If damaged)
4S0881970*	Backrest panel (right)	01 (If damaged)
4S7867477*	Rear panel trim	01 (If damaged)



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427862953*	Windscreen	01 (If damaged)
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## Additional Information

All part and service references provided in this TSB (2058268) are subject to change and/or removal.

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