

43 DTCs B200FF0, B200FF1, B200FF3, or B200FF4, B200FF5 stored in the J775 suspension control unit

43 22 65 2067531/1 July 12, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
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A4, A4 allroad, and Q7	2017 – 2023				
A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, Q5, and SQ5	2018 – 2023	All			
RS 5	2018 – 2019 2021 – 2022				
RS 5 Sportback	2019 2021 – 2023		Not Applicable		
S4, A6, A8, and Q8	2019 – 2023	All	Not Applicable		
e-tron quattro	2019 2021 – 2023				
A8 e quattro	2020 – 2022				
A6 allroad, S6, A7, S7, S8, e-tron Sportback quattro, Q5 e- quattro, SQ7, SQ8, and RS Q8	2020 – 2023				

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Condition

Customer states:

• Messages are shown in the instrument cluster: <u>"Air suspension: system fault"</u> or <u>"Shock absorber</u> system/suspension".

Workshop findings:

One or more of the following DTCs are logged as <u>static</u> in the suspension control unit J775 (diagnostic address 0074):

- B200FF0: Internal malfunction
- B200FF1: Internal malfunction
- B200FF3: Internal malfunction
- B200FF4: Internal malfunction
- B200FF5: Internal malfunction

Technical Background

Not applicable.

Production Solution

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Not applicable.

Service

Perform the following steps:

- 1. Unplug the diagnostic connector from the vehicle.
- 2. Switch off the ignition.
- 3. Lock the vehicle (doors, hood and rear lid closed).
- 4. Wait until the vehicle has entered bus sleep mode.
- 5. Unlock the vehicle.
- 6. Plug the diagnostic connector into the vehicle.
- 7. Switch on the ignition.
- 8. Attempt to erase the DTCs.

If the DTCs in question are still logged as static, follow the instructions in Guided Fault Finding.

Warranty

Claim Type	 110 Up to 48 Months/50,000 miles. G10 for CPO Covered vehicles – Verify Owner. Use applicable claim types. If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.
Service Number:	4316

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Damage Code:	0040				
Labor Operations:	Check vehicle (initiate bus sleep mode)	4316 0199	20 TU		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)		
	Road test prior to the service procedure	No allowance	0 TU		
	Road test after the service procedure	No allowance	0 TU		
Claim Comment:	As per TSB 2067531/1				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2067531**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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