

Service Bulletin

INFORMATION

Subject: Accessory Lighted Sill Plate Does Not Illuminate or Intermittently Illuminates

Brand:	Model:	Model Year:		VIN:		Engine	Transmission:
		from	to	from	to	Engine:	ITANSINISSION.
Buick	Enclave	2018	2021	_	_	_	_
Chevrolet	Traverse	2018					
	Blazer	2019					
	Corvette	2020					

Involved Region or Country	United States, Canada		
Additional Options (RPOs)	Equipped with S0M, VST		
Condition	The customer may experience an Accessory Battery Powered Illuminated Sill Plate that does not illuminate or intermittently illuminates.		
Cause	This design is very sensitive to door fit and interference of magnetic current could cause the Accessory Lighted Sill Plate not to illuminate and parts have been discontinued.		
Correction	Confirm vehicle LPO/RPO S0M/VST and inspect to confirm the sill plates do not illuminate. No Repairs need to be performed.		
	Reimburse the Customer the cost of the Illuminated Sill Plates, as per the table below, and leave the parts in place.		

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Model	Canada Customer Reimbursement	U.S. Customer Reimbursement
Enclave	\$425 CAD + taxes	\$325 USD + taxes
Blazer	\$285 CAD + taxes	\$248 USD + taxes
Traverse	\$425 CAD + taxes	\$325 USD + taxes
Corvette	\$410 CAD + taxes	\$345 USD + taxes

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
0588678*	Inspect Sill Plate & Customer Reimbursement	0.2 hr
* This is a unique Labor Operation for bulletin use only. * Submit the dollar amount reimbursed to the Customer in Net/Reimbursement. The amount identified in Net Item is the dollar amount of the dealer check issued to a customer. Record the check number in the Invoice Number field. Record the VIN on the check.		

Version	1
Modified	Released June 23, 2022

