PIAGGIO

TECHNICAL COMMUNICATION P_220547_RC_EN **08/06/2022**

Model: Vespa GTS 300, Vespa Primavera and Sprint

Subject: Fuel pump - Technical update

Campaign Code: PP2ZZQ2106

Dear Dealer / Service Center,
Through the ongoing, stringent quality control activities we perform on the components installed on our vehicles and our continuous research to develop better new technical solutions, in keeping with our commitment to ensure the best ownership experience possible for the customer, it has come to our attention that a procedure to replace the fuel pump must be performed on a specific batch of vehicles of the model in question.

Please determine which vehicles in your stock or sold/serviced by you require this update, and:

- update all vehicles in stock before sale;
- Update vehicles that have already been sold at the first available opportunity.

As usual, the list of chassis numbers involved belonging to your stock is viewable in the section Campaigns / Campaign Reports of the PWM warranty management software suite.

Please contact the Technical Help Desk of our Technical Support Service for any queries or assistance.

OPERATING PROCEDURE:

- From the main menu, select the option “**campaigns**”, then select the option “**Enter campaigns**” from the sub-menu.
- Enter the frame number subject to the technical update in the window opened.
- Select “**search**” to open a window with the available coupon.
  - **Fuel pump replacement**: service coupon which provides for the verification of the date stamp and the possible replacement of the fuel pump (automatic order of the necessary component, in the countries where required) and the reimbursement of the material and labour employed.

- Select the coupon, compile the “**Km**” field, and then save the procedure definitively.
- After completing the replacement, the procedure relative to the coupon must be declared completed in PWM to activate the reimbursement procedure.
- The coupon that will not be declared "carried out" (by the PWM status management) within 6 months from the day of entry will be automatically discarded by the system as NOT CARRIED OUT and will NOT be refunded.

ANNEX MANDATORY TO THE SERVICE COUPON

We inform you that it is essential to attach the photo of the fuel pump date stamp, as per the example below:

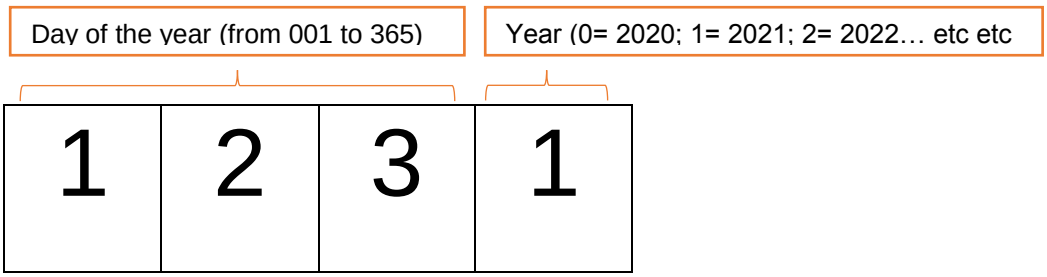
Example photo of the fuel pump date stamp



NOTE: use a black marker to make it easier to read the date stamp.

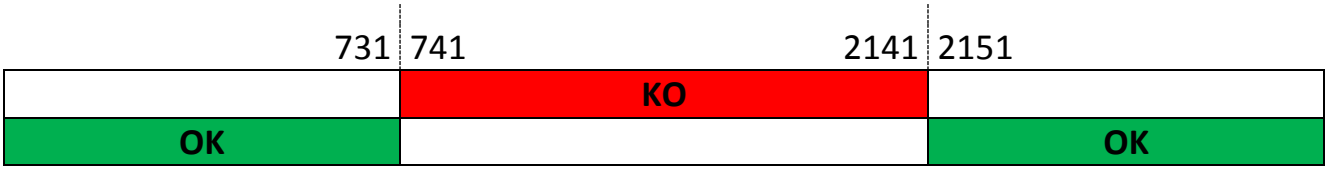
FUEL PUMP DATE STAMP READING INSTRUCTIONS

The date stamp is positioned on the flange located in the upper part of the pump, where the connector is connected, and is made up of 4 numbers, according to the following logic:



***NOTE**: The numbers used in this example are by way of example only*

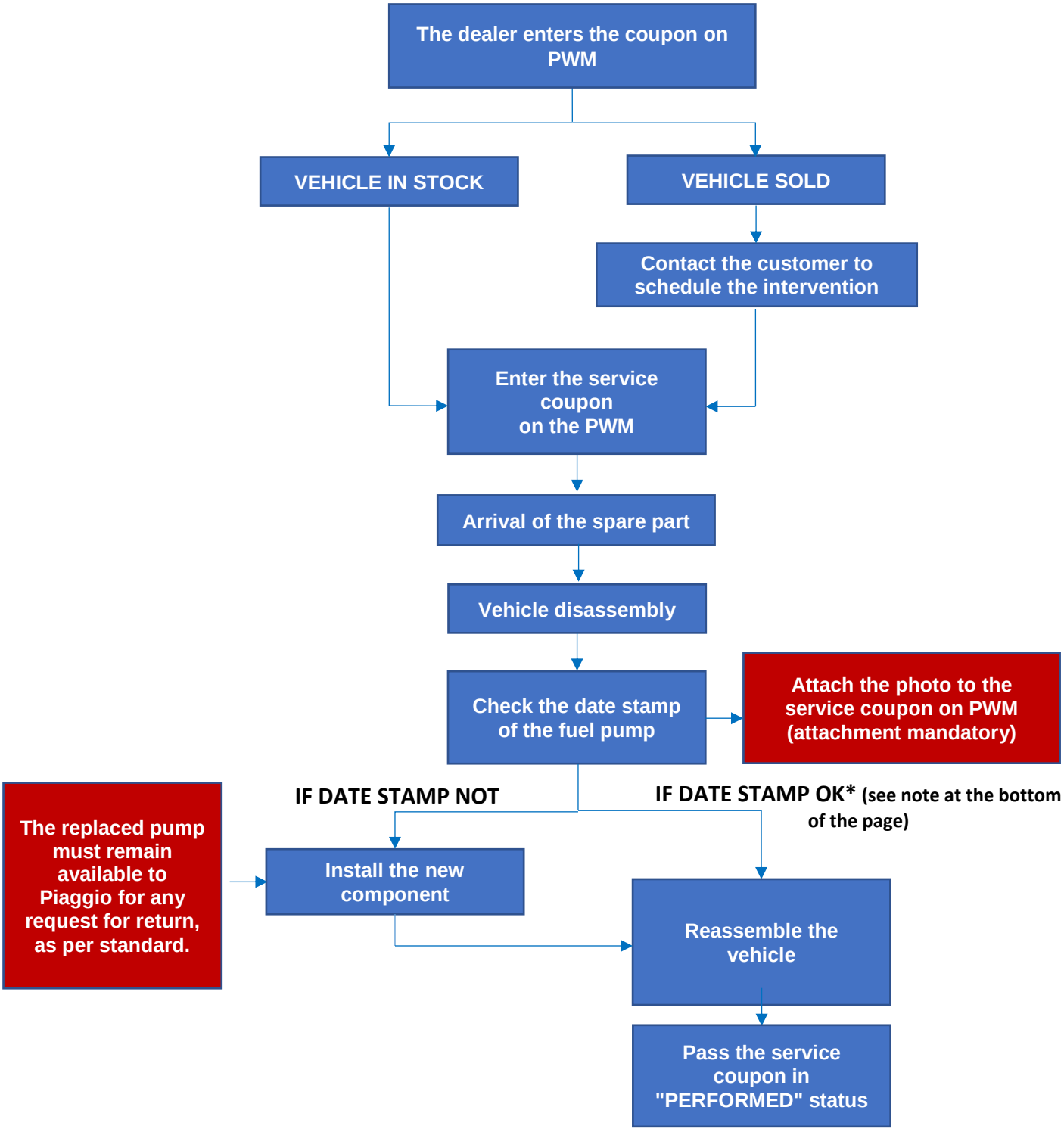
The date stamps relating to the pumps to be replaced are comprised between the date stamp on the flange (0741 included) and the date stamp on the flange (2141 included). The pumps are to be considered compliant before and after these date stamps.



FORESEEN LABOUR AND SPARE PARTS:

CAMPAIGN CODE	VEHICLE MODEL	COMPL. FUEL PUMP DRAWING CODE	MINUTES LABOUR
PP2ZZQ2106_GTS-300	Vespa GTS 300	1R000542	55
PP2ZZQ2106_VESPA2	VESPA PRIMAVERA/SPRINT 50-125-150 cc	1R000546	45

Below is an operational flow-diagram for the management of the intervention:



***NOTE**: In the event that it is NOT necessary to replace the pump, the dealer can keep the spare part.

PROCEDURE:

Refer to the respective workshop manual for the complete fuel pump replacement procedure.

Please do not hesitate to contact our Technical Support Service for any queries.

Best regards,

Piaggio & C. SpA
Business Unit Aftersales
Operations & Technical Service