

**\* \* TECHNICAL INFORMATION NOTICE \* \***

DATE: June 29, 2022  
TO: Mitsubishi Motors US & Puerto Rico Dealer Service Managers and Technicians  
RE: 2022 Outlander MUT3-SE/MEDIC Scan Tool Diagnostics  
TIN NO.: TIN-22-00-012

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AFFECTED VEHICLES: 2022 Outlander

**PURPOSE:**

All dealer employees having a 'G20' Mitsubishi Dealer Link (MDL) assigned role, were sent an email the week of 5/30/2022 containing a new login ID and initial password to access 2022 Outlander diagnostic functionality on MUT3-SE/MEDIC. The email was sent to the MDL Service email address From: noreply.AS2\_SYSTEM[DEV] <[as2@mitsubishi-motors.com](mailto:as2@mitsubishi-motors.com)> with a Subject line of [MMC] AS2 ID and Password notification/AS2. If you have not already accessed this email, please do so NOW.

After receipt of the email referenced above, each user **MUST** register their account on the After Sales Authentication System (AS2). This step **MUST** be taken before you can access 2022 Outlander diagnostics once the new MUT3-SE software is posted for MEDIC update. Until that time, please continue to use your existing credentials. We anticipate the new MUT3-SE software to be available very shortly – please do not delay account registration. Registering an account only take a few minutes.

**Key points:**

- Please register your After Sales Authentication System (AS2) account NOW
- Utilize your existing credentials until the new MUT3-SE software is posted to MEDIC – another communication will be sent out once this software is posted
- Once the new MUT3-SE software is available, you will NOT be able to access 2022 Outlander diagnostics unless your AS2 account has been registered

To assist you in the account registration process, please see the step-by-step instructions on the following pages.

We urge you to register your account now! Failure to do this will impact your dealerships' ability to satisfy and retain these very important 2022 Outlander customers AND will negatively impact your ability to flag hours.

If you have any questions or need further assistance, please contact the MMNA MDL Helpdesk: 800.944.6978 or [help@mmsa.com](mailto:help@mmsa.com).

# MMNA AS2 SYSTEM

(After Sales Authentication System)

## AS2 ACCOUNT REGISTRATION PROCESS TUTORIAL

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Welcome to the AS2 registration process tutorial which will guide you through the simple process of registering your newly created AS2 Account allowing you MUT access to our latest MITSUBISHI models. For assistance – contact our **Helpdesk: 800.944.6978 or help@mmsa.com**

1. First step: A new user account will be created by an AS2 administrator. The admin will need the user's First and Last Name and their email address to create this account.

2. The user will receive a confirmation email with the following details:

From: noreply.AS2\_SYSTEM

Subject: "[MMC] AS2 ID and Password notification"

3. There will be a total of 3 emails during this registration process. This is the first.

4. Open the email.

5. Note the Login ID and Initial Password provided which you will be using to complete the registration process.

6. Either click on or copy the URL for the registration page to start the registration process.

AS2 REGISTRATION URL:

<https://as2.exnet.mitsubishi-motors.com/AS2EAIADM/Menu>

[MMC] AS2 ID and Password notification/AS2のログインIDと初期パスワード発行のお知らせ Yahoo!/Mitsu E... ★

**noreply.AS2\_SYSTEM** <as2@mitsubishi-motors.com>  
To: chris.patam@na.mitsubishi-motors.com, cpatam@yahoo.com

Wed, Jun 15 at 6:24 PM ★

(English)

Dear Sir/Madam,

In order to provide our services (e.g. Online Workshop Manual) through our app, users have to create an account on After Sales Authentication System (AS2). Please complete user registration using the following information.

[IMPORTANT]=====

- Users who are assigned to "Group Administrator" in the "User Level:3" of "1. Account information" below...  
Group Administrator can be assigned at each location to manage identity tasks such as adding or changing users.  
If you are applicable, please edit your information to complete the registration process promptly.

- If you are group administrator and create account for the user, please convey the Login ID and initial password to the user.  
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1. Account information

- Login ID : ASJ2 [REDACTED]
- Initial Password : =xH [REDACTED]
- Last Name : Patam
- First Name : Christopher
- User Type Code : 005
- Country of residence : US
- Language : en
- Company Code :
- Location Code :
- User Level : 4
- Area Code : U.S.A.
- Company\_Location : Mitsubishi Motors North America

URL to registration page:  
<https://as2.exnet.mitsubishi-motors.com/AS2EAIADM/Menu>

2. User Registration Steps

- Click the link above to access the account.
- Login using Login ID and initial password. When you login, you will be prompted to change the initial password.
- Enter your information to complete the registration process.
- If you are Group Administrator and want to add users, access the link above again, and go to "Account menu" > "Adding new user account" > "Create account" > "User"

3. Contact Point

If you require any assistance, please contact Help Desk  
AS2 Help Desk\*  
Monday-Friday excluding MMC holidays, 9:00-18:00 (Japan Time)  
astwo.helpdesk@mitsubishi-motors.com  
\*Help Desk is located in China as a primary answering point and email inquiries only

Thank you for your continued support of our business and we look forward to your registration.

[NOTE]=====

This email was sent from a send-only address. Please do not reply to this email.  
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mitsubishi-motors.com

(Japanese)  
ユーザー各位

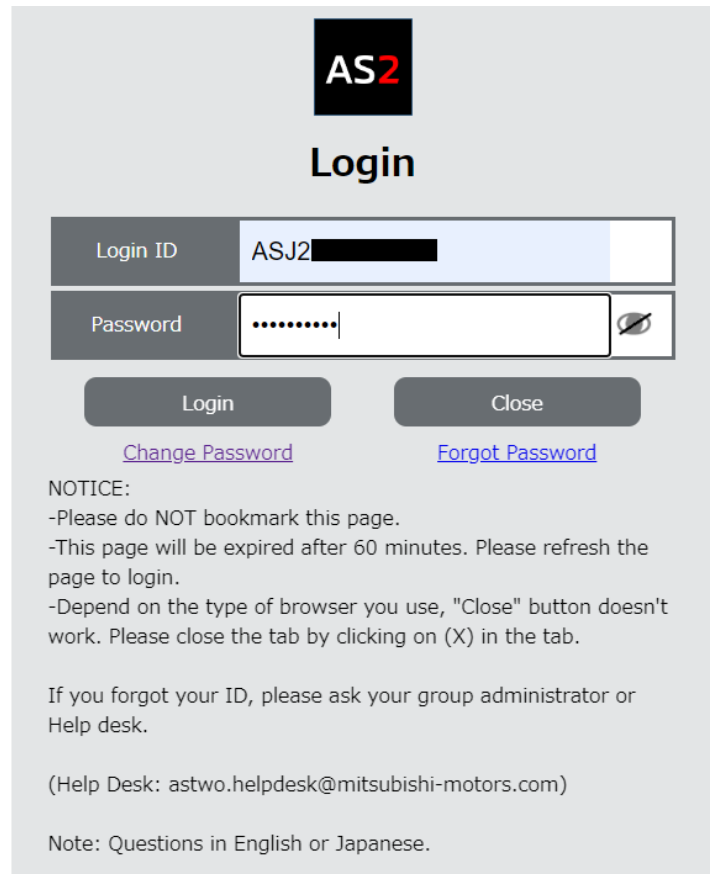
平素は格別のお引き立てを賜り厚く御礼申し上げます。

さて、弊社が提供するWebアプリケーション等（例：オンライン整備解説書）をご利用いただくにあたり、アフターセールス認証基盤システム（AS2）へのユーザー登録が必要となります。ログインIDと初期パスワードを下記のとおり発行しましたので本登録を完了してください。

【重要】=====

■下記「1. ID発行内容」の「ユーザーレベル:3」の記載がある場合...  
ユーザーの追加・削除等のユーザー管理をさせていただくグループ管理者となります。  
各拠点につき必ず1名選任し登録していただく必要があります。  
本通知が届き次第、グループ管理者情報の登録を速やかに完了いただきますようお願い申し上げます。

- Use the provided Login ID and Temporary Password to log into the AS2 system.



**AS2**

## Login

Login ID ASJ2 [REDACTED]

Password [REDACTED]

Login Close

[Change Password](#) [Forgot Password](#)

**NOTICE:**

- Please do NOT bookmark this page.
- This page will be expired after 60 minutes. Please refresh the page to login.
- Depend on the type of browser you use, "Close" button doesn't work. Please close the tab by clicking on (X) in the tab.

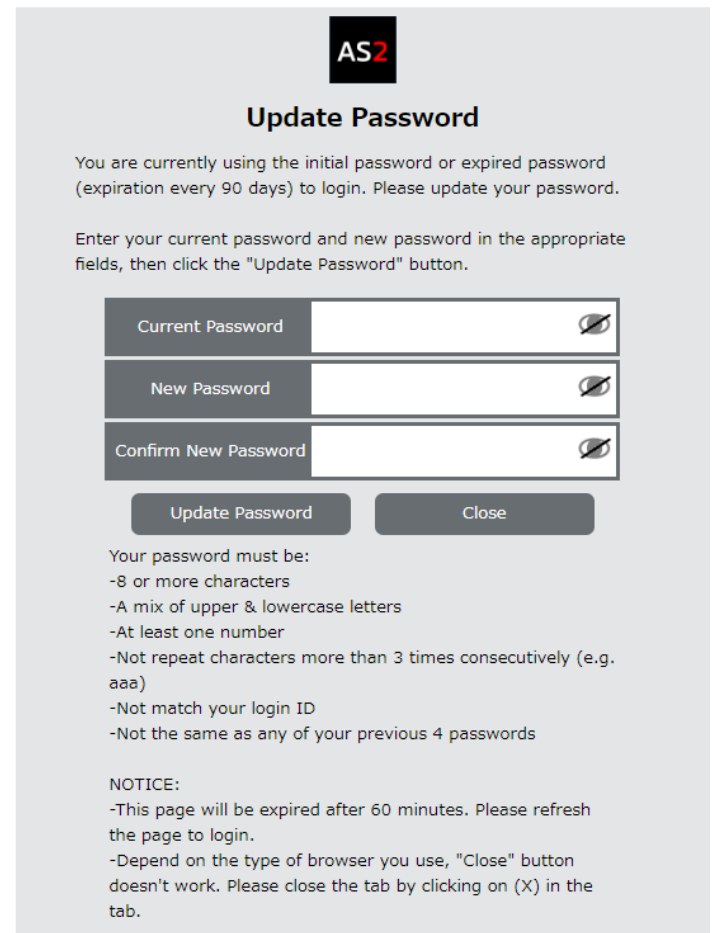
If you forgot your ID, please ask your group administrator or Help desk.

(Help Desk: astwo.helpdesk@mitsubishi-motors.com)

Note: Questions in English or Japanese.

- In the first window, update the password to make it your own and take note of it.  
**\*\*NOTE: DO NOT SHARE YOUR ACCOUNT OR PASSWORD WITH ANYONE ELSE. THIS IS STRICTLY FORBIDDEN!**

Confirm the new password and then click on the Update Password button.



**AS2**

## Update Password

You are currently using the initial password or expired password (expiration every 90 days) to login. Please update your password.

Enter your current password and new password in the appropriate fields, then click the "Update Password" button.

Current Password [REDACTED]

New Password [REDACTED]

Confirm New Password [REDACTED]

Update Password Close

**Your password must be:**

- 8 or more characters
- A mix of upper & lowercase letters
- At least one number
- Not repeat characters more than 3 times consecutively (e.g. aaa)
- Not match your login ID
- Not the same as any of your previous 4 passwords

**NOTICE:**

- This page will be expired after 60 minutes. Please refresh the page to login.
- Depend on the type of browser you use, "Close" button doesn't work. Please close the tab by clicking on (X) in the tab.

9. The next screen is the registration window. Verify that your name and email are correct.

10. Confirm your email by re-entering it then click on the Send Verification Code button which will immediately send a code to your email.


This will be your second email.

Retrieve the code and enter it into the Verification Code section.

11. Click on the View Privacy Policy button and then check that you have read the Privacy Policy. The Save button starts off disabled until you perform these steps.

12. The Save button will now be enabled.

Click on the Save button to save your information.



### Registration for user account

Please input your information and click on "Save" button.  
\*indicates required field.

NOTICE:  
Depend on the type of browser you use, "Close" button doesn't work.  
Please close the tab by clicking on (X) in the tab.

Login ID	ASJ2 [REDACTED]	
First Name *	Christopher <small>Enter middle name after first name followed by a space. (e.g. James Taro)</small>	
Last Name *	Petam	
Last Name(Kanji)		
First Name(Kanji)	<small>Enter middle name after first name followed by a space. (e.g. James Taro)</small>	
E-mail Type	Personal <small>If "E-mail type" is selected as "Group", initial password for user is sent to your group administrator for security reasons.</small>	
E-mail *	cpa1[REDACTED] <small>If the selected "E-mail Type" is not different from the actual use of email, please ask your group administrator to change "E-mail Type".</small>	
Confirm E-mail *	<input type="text"/> <input type="button" value="Send verification code"/> <small>Please enter email address again and verify by clicking "Send verification code". Then 6 digit verification code will be sent to the email address from noreply.AS2_SYSTEM&lt;as2@mitsubishi-motors.com&gt;.</small>	
Verification code *	<input type="text"/> <small>Please enter the verification code sent to your email address.</small>	
<input type="checkbox"/> I have read the Privacy Policy * <input type="button" value="View Privacy Policy"/>		
Basic information	Country of residence	US,U.S.A.
	Language *	en,English <span style="float: right;">▼</span>
	User Level	4
	User Type	005,MUT III SE Server/Online Workshop Manual a
	Area Code	U.S.A.
	Company_Location	Mitsubishi Motors North America
Company Code	<input type="text"/>	
Location Code	<input type="text"/>	
for MMC User Only		
Payment Status	Online Workshop Manual <input type="radio"/> Paid <input type="radio"/> Unpaid	Expire Date: YYYY ▼ MM ▼ DD ▼
	M.U.T.-III SE related service <input type="radio"/> Paid <input type="radio"/> Unpaid	Expire Date: ▼ ▼ ▼
<input type="button" value="Save"/>		<input type="button" value="Close"/>

13. The final screen is simply a confirmation screen with all the information that you just updated or verified.

14. Click on the Confirm button.

15. Your registration is now complete. You will now use your first name, last name and the new password that you just set up to log into the AS2 system for newer model vehicle access via the MUT tool on your MEDIC machine(s).

16. You will now receive a third email confirming your AS2 Account registration has been completed.

**AS2**

### Confirm registration for user account

If all the information is correct, please select "confirm" button.

Login ID	ASJ2
First Name	Christopher
Last Name	Patam
Last Name(Kanji)	
First Name(Kanji)	
E-mail Type	Personal
E-mail	cpat@
Verification code	384513

I have read the Privacy Policy

Basic information	Country of residence	US,U.S.A.
	Language	en,English
	User Level	4
	User Type	005,MUT III SE Server/Online Workshop Manual a
	Area Code	U.S.A.
	Company_Location	Mitsubishi Motors North America
	Company Code	
	Location Code	

Payment Status	Online Workshop Manual	<input type="radio"/> Paid <input type="radio"/> Unpaid	Expire Date: -- -- --
	M.U.T.-III SE related service	<input type="radio"/> Paid <input type="radio"/> Unpaid	Expire Date: YYYY MM DD

**Confirm** **Go Back**

**AS2**

### Registration complete

You have successfully registered.

A confirmation email has been sent to your email address.

Now you can access the web application. Please access again.

Note: Depend on the type of browser you use, "Close" button doesn't work. Please close the tab by clicking on (X) in the tab.

If you do not receive this email, please contact the help desk.  
(Helpdesk : [astwo.helpdesk@mitsubishi-motors.com](mailto:astwo.helpdesk@mitsubishi-motors.com))

**Close**

**CONGRATULATIONS, YOU HAVE COMPLETED YOUR AS2 ACCOUNT REGISTRATION....**

**For assistance – contact our Helpdesk: 800.944.6978 or [help@mmsa.com](mailto:help@mmsa.com)**