

2021–22 TLX Front Brake Judder

AFFECTED VEHICLES

Year	Model	Trim Level
2021–22	TLX	Non-Type S

BACKGROUND

American Honda Motor Co., Inc (AHM) is searching for certain 2021–22 TLX Non-Type S with a client complaint of Front Brake Judder. The brake judder/vibration/pulsation happens when braking often from highway speeds. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

QUALIFIERS

AHM is ONLY interested if vehicle meets the following requirements:

- Must be a Non-Type S
- Must be able to duplicate the front brake judder/vibration/pulsation
- Vehicle has not been involved in a collision
- Brake pads have not been replaced and the discs have not been turned previously
- No repair has been attempted for this issue

ACTION REQUIRED

If a vehicle matching the qualifiers above comes into your dealership, please provide VIN, mileage and customer feedback to Technical Information and Support (TIS) at tis@ahm.honda.com.

TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

Model Year (e.g., 2021) Model Name (e.g., TLX) Issue (e.g., Brake Judder) and VIN

E-mail Body:

- Dealer Number
- Your Name
- Best phone number to be reached
- Current Mileage

END