

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

**SERVICE INFORMATION BULLETIN**

**APPLICABILITY:** 2022MY WRX

**NUMBER:** 07-208-22

**SUBJECT:** Metallic Rattle Sound While Operating Horn

**DATE:** 06/27/22

**INTRODUCTION:**

This Service Information Bulletin announces the work procedure for the passenger side horn. A customer may experience a “metallic rattle” sound when operating the horn. This may be caused by a resonating frequency within an excessive clearance between the passenger side horn mount and the body of the vehicle during operation. If this sound is duplicated, reposition the horn as per the procedure outlined below.

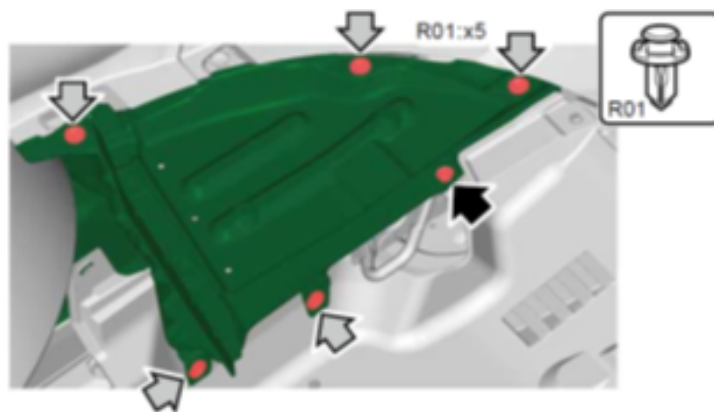
**SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

**STEP 1:** Refer to the applicable Service Manual and review: General Description > Repair Contents > Action required before & after Battery Disconnect. Additionally, record any stored seat position(s) before proceeding. Relearn any seat position memory after work is complete.

**STEP 2:** **CAREFULLY** disconnect the ground cable terminal connection to the battery sensor.

**STEP 3:** Remove the clips and screw indicated in the photo below. Pull the front section of the passenger side front under cover down to gain access the horn area.



**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

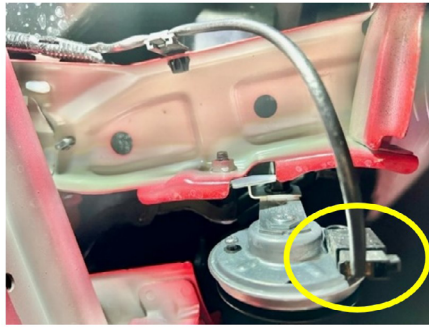
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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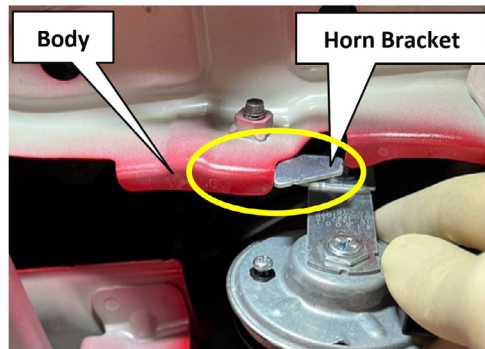
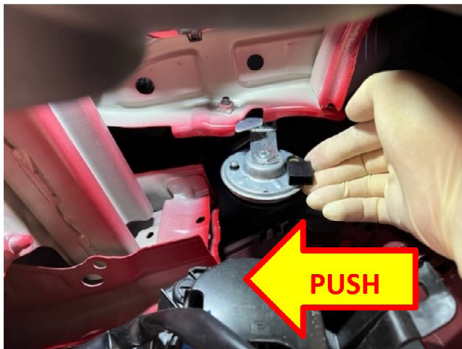
**STEP 4:** Disconnect the electrical connection to the horn and secure it free from the work area.



**STEP 5:** Loosen the horn mounting bolt approximately one full turn.



**STEP 6:** While applying slight pressure to the horn to ensure there is no clearance between the horn bracket and the vehicle body, Tighten the horn mounting bolt approximately one full turn.



**STEP 7:** Reconnect the electrical connection to the horn and reinstall the passenger side front under cover

**STEP 8:** Reconnect the ground cable terminal connection to the battery sensor, torque to 7.5Nm (5.5ft.-lbs. or 66inch.-lbs.) while supporting the sensor with the other hand as outlined in the applicable Service Manual under: STARTING/CHARGING SYSTEMS > Battery Sensor.

**STEP 9:** Perform a function test of the horn and confirm there is no “metallic rattle” sound present during operation.

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**WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
B860-121	Horn R&R	0.3	UAW-29

**IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.