

Technical product information

| | |
|------------------------|--|
| Topic | Bentley brand name lettering is no longer applied to the rear callipers (vehicles specified with iron brakes) |
| Market area | Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05) |
| Brand | Bentley |
| Transaction No. | 2067418/1 |
| Level | EH |
| Status | Approval |
| Release date | |

New customer code

| Object of complaint | Complaint type | Position |
|---|--|------------|
| running gear -> brakes, brake control | component / consumables | |
| running gear -> brake system -> brake caliper | visual appeal / surface -> imperfect coating | rear left |
| running gear -> brake system -> brake caliper | visual appeal / surface -> imperfect coating | rear right |

Vehicle data

All models specified with Iron brakes

Sales types

| Type | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| * | 2022 | E | | * | * | * |
| * | 2023 | E | | * | * | * |

Equipment combinations

| |
|-------------------|
| PR numbers |
| with 2EG |
| or with 2EM |

Documents

| |
|----------------------------|
| Document name |
| master.xml |

Bentley brand name lettering is no longer applied to the rear callipers (vehicles specified with iron brakes)

Customer statement / workshop findings

Customer statement

The rear brake callipers do not have the brand name lettering "Bentley" applied to the rear brake callipers

However

The front brake callipers do have the brand name lettering "Bentley" applied to the front brake callipers

Technical background

Refer to the production change section

Production change

All vehicles which have been produced post 31.05.2022 onwards do not have the brand name lettering "Bentley" lettering applied to the rear brake callipers as shown in Figure 1



Figure 1

However the front brake callipers are not affected and do have the brand name "Bentley" applied to the front brake callipers (Figure 2)



Figure 2

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IMPORTANT: For photographic purposes, Figures 1 and 2 show vehicles fitted with red rear brake callipers however vehicles fitted with black rear brake callipers are also affected