

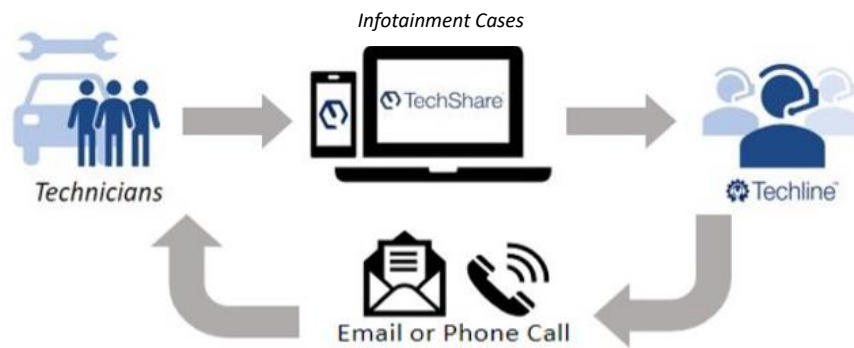


# Techline™ & TechShare™

Subaru of America, Inc. is proud to announce that the next phase of TechShare™ is on its way!

TechShare™ is Subaru of America’s vision for a fully integrated service solution that will address the needs of technicians to efficiently maintain and repair Subaru vehicles.

The next step in this evolution creates a path forward for our retailers, and most importantly for Subaru technicians, to connect with Techline via TechShare™. In the coming weeks, Subaru of America will **unveil the pilot for the first phase of using TechShare™ to open an infotainment case with Techline**. In this initial phase, technicians will be able to log into TechShare™, fill out an online form related to an infotainment case and submit it to Techline for review and guidance. Techline will contact the technician via email or phone for further steps or resolution. Our final objective: no more waiting on hold to get a case opened. After the initial pilot, we hope to roll this ability to retailers nationwide.



Future phases of TechShare™ will **expand to allow all types of Techline cases** to be submitted via the desktop website or mobile app. Technicians will get updates beyond a phone call with in-app messaging, email, and potentially video chat. Technicians will also be able to view the status and information related to their Techline cases in TechShare™.

Be part of the Love Promise and join us for this transformation.

Stay tuned for more developments as we move closer to the TechShare™ Infotainment case nationwide launch.

Questions may be directed to your Field Service Engineer (FSE) or email [techshare@subaru.com](mailto:techshare@subaru.com).

