

To: All Subaru Retailers

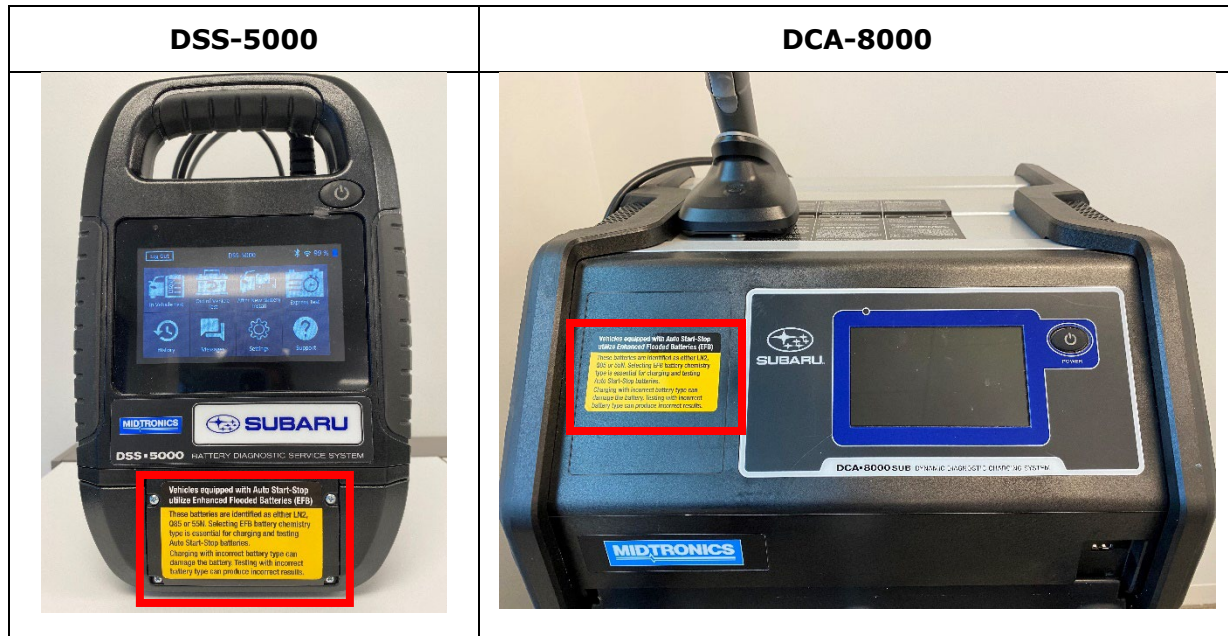
From: Subaru of America, Inc. – Service Department

Date: June 13, 2022

Re: *Special Service Tool Update: EFB identification Labels*

To help Technicians correctly identify an Enhanced Flooded Battery (EFB) and the proper testing and charging requirements, a special label for both the Midtronics tools has been prepared. The labels called out in the photos below will be provided by your Field Service Engineer (FSE) soon.

These labels should be applied to both the DCA-8000 Dynamic Diagnostic Charging System and DSS-5000 Battery Diagnostic Analyzer in the following locations:



NOTE: Battery testing using Midtronics Battery Test and Charge equipment is required when performing battery replacement in all Subaru warranty cases except for leaking batteries.

Test results from DCA-8000 Dynamic Diagnostic Charging System and DSS-5000 Battery Diagnostic Analyzer including the Battery Test Code required for claim submission are automatically uploaded to the BMIS website for easy retrieval. Claims for battery test results not uploaded to BMIS may be rejected or debited. Please ensure your machines are updating test results to the BMIS server properly on a regular basis.

The BMIS, DSS-5000, DCA-8000, GR8-1100 EST and EXP-1000S user manuals can be found on STIS.

If you have questions, please contact Subaru Service Operations at: serviceoperations@subaru.com.