# Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



### Subject:

BRAKE WARNING LIGHT ILLUMINATED FOR A MOMENT AND CENTER DISPLAY SHOWS CRITICAL MESSAGE

Bulletin No.: 09-020/22

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## BULLETIN NOTES

## APPLICABLE MODEL(S)/VINS

2021 CX-5 (US/Canada spec with 10.25 inch center display) vehicles with VINS lower than JM3KF\*\*\*\*500001 (produced before November 30, 2021)

NOTE: This TSB is NOT applicable for models with Gateway Unit TD2K-67-GM0\*.

2021 CX-9 (US/Canada spec with 10.25 inch center display) vehicles with VINS lower than JM3TC\*\*\*\*\*542257 (produced before October 26, 2021)

## DESCRIPTION

Some vehicles may exhibit a warning message displayed in the center display a few seconds after the brake system warning light in the instrument cluster has flashed for a moment at the time of departure or stop of the vehicle.

Warning light



## Warning message

## Vehicle Malfunction

A critical vehicle malfunction has occurred. Park the vehicle in a safe location and view the Vehicle Status Monitor for more information.

This is caused by improper control logic of the gateway unit (GWU). To eliminate this concern, the logic of the GWU has been changed so that a failure determination is not made unless a signal of the brake fluid level sensor lowering has been continued for more than 5 seconds.

## NOTE:

- This modification is only to prevent the warning message displayed in the center display due to changes in the fluid level. Therefore, the brake warning light may be still momentarily illuminated in the instrument cluster when the fluid level fluctuates by vehicle movement.
- If the brake system warning light still stays on, the brake fluid amount may be low. In that case, diagnose the vehicle according to the instructions on MGSS.

Customers having this concern should have their vehicle repaired using the following repair procedure.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

### **REPAIR PROCEDURE**

1. Verify the customer concern.

- 2. Replace the GWU with modified one according to the instructions on MGSS.
  - CX-5 (GATEWAY UNIT (GWU) REMOVAL/INSTALLATION [TYPE-B])
  - CX-9 (GATEWAY UNIT (GWU) REMOVAL/INSTALLATION [TYPE-B])

3. Verify the repair.

## PARTS INFORMATION

Parts Number	Description	Qty.	Notes
TC3M-67-GM0J	Gateway Unit	1	For TC3M-67-GM0H or earlier

## WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	64
Damage Code	9W
Part Number Main Cause	TC3M-67-GM0J
Quantity	1
Operation Number / Labor Hours:	XXW25ARX / 0.4 Hrs.

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