

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



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| Subject: KNOCKING NOISE FROM STEERING COLUMN WHILE DRIVING | Bulletin No.: 06-002/22 |
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BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2019-2020 Mazda3 (Mexico built) with VINS lower than 3MZBP*****127904 (produced before November 22, 2019)

DESCRIPTION

Some vehicle may exhibit a knocking noise from the steering column while driving. This may be caused by a gap between the intermediate shaft (upper side) and the joint bolt. To eliminate this concern, the intermediate shaft and the joint bolts have been modified to reduce backlash.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

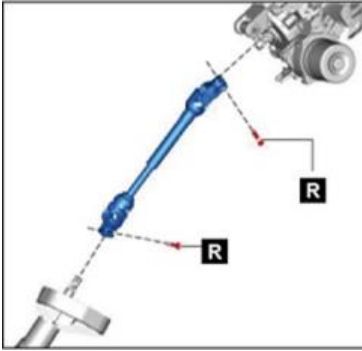
1. Verify the customer concern.
2. Replace the intermediate shaft with a modified one according to the instructions on MGSS (INTERMEDIATE SHAFT REMOVAL/INSTALLATION [US]).
3. Verify the repair.

PARTS INFORMATION

| Parts Number | Description | Qty. | Notes |
|--------------|-----------------|------|------------|
| BDTS-32-090C | Shaft, Intermed | 1 | Upper side |
| B455-32-099B | Bolt, Shaft | 2 | [R] |

[R] Replacement parts

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Replacement parts location**WARRANTY INFORMATION****NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

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| Warranty Type | A |
| Symptom Code | 82 |
| Damage Code | 97 |
| Part Number Main Cause | BDTS-32-090C |
| Quantity | 1 |
| Operation Number / Labor Hours: | XXW34XRX / 0.2 Hrs. |

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