



CR231 – Central Stand Pivot Update

Multistrada V4 STI/STIP MY 2022

(all versions, excluding Pikes Peak)



Technical Service Bulletin SRV-TSB-22-006

Date: June 24, 2022
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Richard Kenton, Technical Director
Dan Schwartz, Service Area Manager

Dear Dealers,

The new Central Stand Pivots included in the KIT **part no. 69929642A**, have been put into production as of May 21, 2022.

This Workshop Campaign is to extend the possibility of installing the new Central Stand Pins onto motorcycles manufactured after the last frame number covered by the *CR226 - Multistrada V4 Upgrades - released March 2022*, and up to the production start date of these new pivots.

PART NO.	IMAGE		QUANTITY
69929642A			1

The motorcycles covered by this Workshop Campaign are the STI (**V4S Travel & Radar**) and STIP (**V4S Full**) versions, the only versions equipped with the central stand as standard.

Should a motorcycle not covered by this Workshop Campaign be equipped with a Central Stand as a Ducati Performance Accessory, install the new Pivots on the Accessory Central Stand and request an ACCE warranty refund for the spare part KIT only **part no. 69929642A**. A copy of the Accessory Purchase must be attached to the ACCE type warranty claim.

If the motorcycle is equipped with a Ducati Performance Racing Exhaust, do not apply the modification described below (the size of the new pins is not compatible with the DP kit).





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Application

You can find the precise list of VIN numbers involved in CR231 on the DCS, in sections:

VIN HISTORY		It is possible to search by individual frame number.
CAMPAIGNS		It is possible to search for all the frame numbers that you received from Ducati Motor Holding.

Customer Impact

All motorcycles in your inventory (to be registered or already registered) and to be delivered to final Customers must be updated during pre-delivery operations and always before delivery to the final Customer. All motorcycles already delivered to final Customers must undergo this inspection as soon as they come to your workshop. Note: this is NOT a safety recall.

Parts Distribution

The component required to carry out the upgrade under this Workshop Campaign must be ordered for each affected frame number.

- MTS V4 Central Stand Screws Kit part no. 69929642A

Warranty Reimbursement Rules

Reimbursement for work associated with this Service Campaign will be made through the regular warranty claim procedure using the “**VIN History**” section of the DCS. The warranty claim is pre-filled and is identified as CR231.

The dealership will be reimbursed for the required parts listed for the operation; MTS V4 Central Stand Screws Kit part no. 69929642A; and labor of () that includes the time necessary for:

- Vehicle reception
- Central Stand Pivot Screws replacement
- Consumables for carrying out the work
- Cost of Loctite 243
- Soft cleaning of the vehicle




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Spare Parts

Description	Part No.	Image	Quantity
Center Stand Pivot Kit	69929642A		1

Service Solution



WARNING

To ensure the correct execution of the operation within the provided labor time to carry out the update, it is necessary to follow the sequence indicated in the following instructions.

We recommend taking your time to fully understand the procedure before attempting its implementation on the motorcycle (you may print the document in color for a better understanding).

1. Position the motorcycle on the rear paddock stand



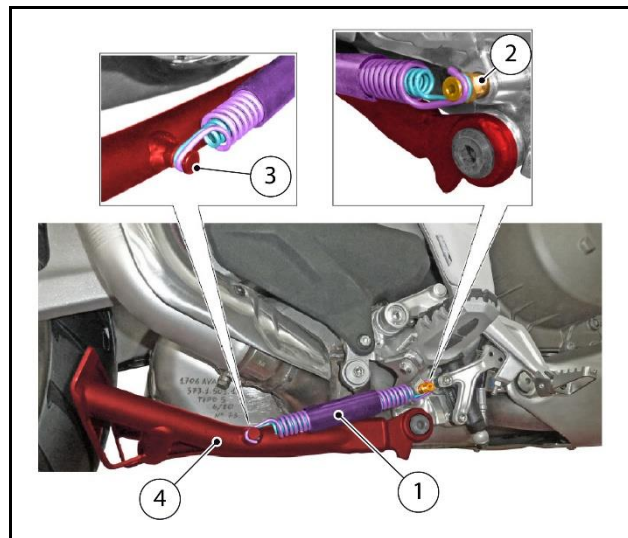
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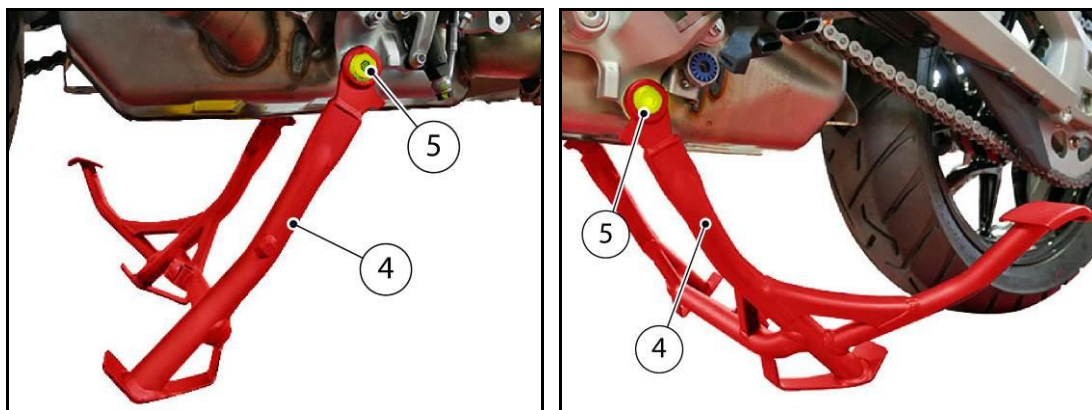
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2. Using a suitable spring puller, unhook the **spring (1)** from the **spring retaining pin (2)** and from the **pivot (3)** of the **central stand (4)**.



3. Unscrew the 2 retaining pins (5) and remove the **central stand (4)**.





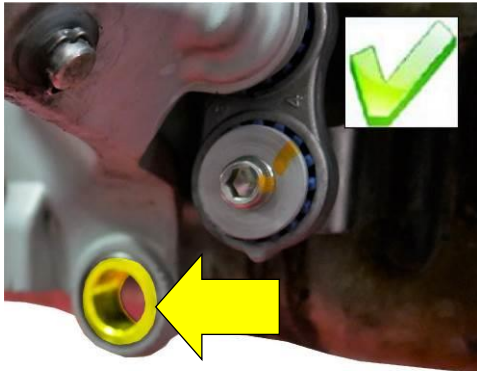
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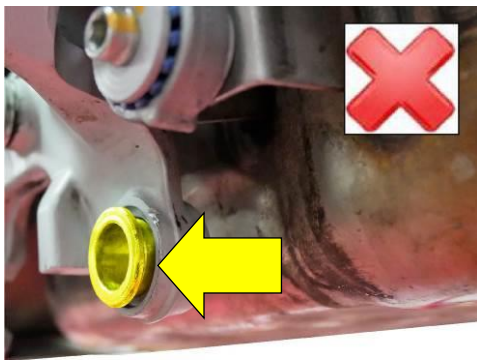
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4. Visually check the correct insertion of the centering bushings of the Central Stand:



Bushing correctly inserted

Proceed with the operations described below.



Bushing NOT correctly inserted

Drive the right or left bushing in the corresponding plate using an industrial heating gun.



ATTENTION

Do not overheat the components adjacent to the bushing during the indicated operation!

5. Clean the threads of the Central Stand from the previously applied LOCTITE.



6. Reposition the Central Stand.



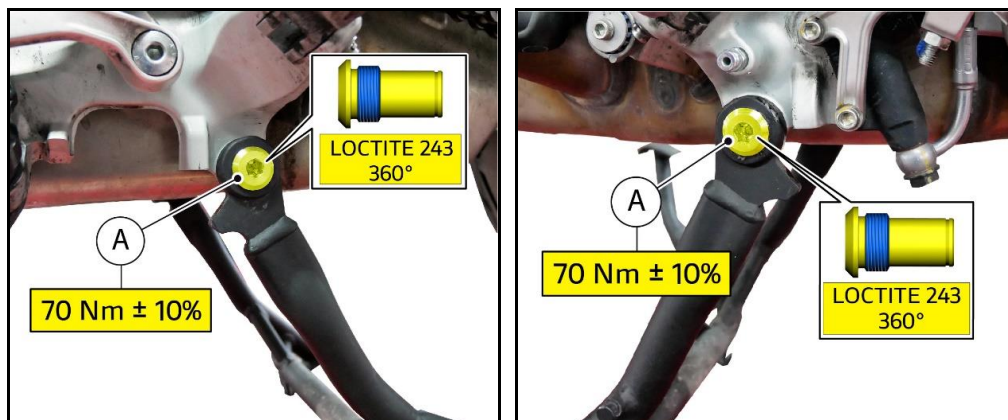
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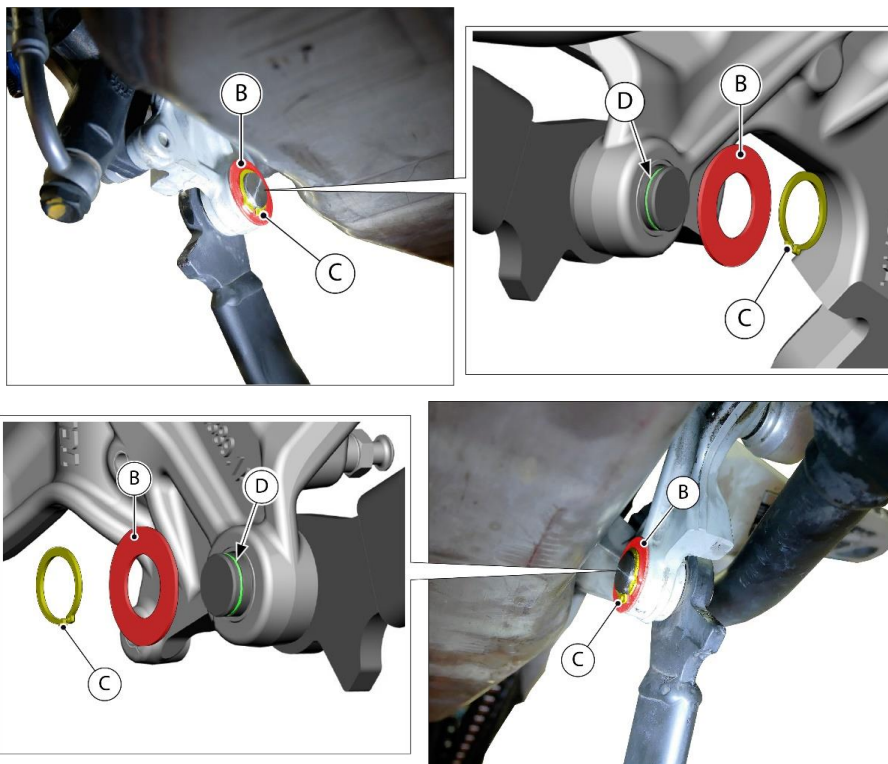
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7. Take kit Part no. **69929642A**.
8. Apply **LOCTITE 243** all the way around (360°) along the entire length of the threads on the **Pivot Screws (A)** for the Central Stand.
9. Tighten the **Pivot Screws (A)** to a torque of **70 Nm \pm 10%**.



10. Insert the 2 **washers (B)** on the protrusions of the 2 Pivot Screws on the inside of the right and left foot peg holder plate.
11. Fit the 2 **circlips (C)**, inserting them into the **grooves (D)** of the relevant pins, as shown in the figure.





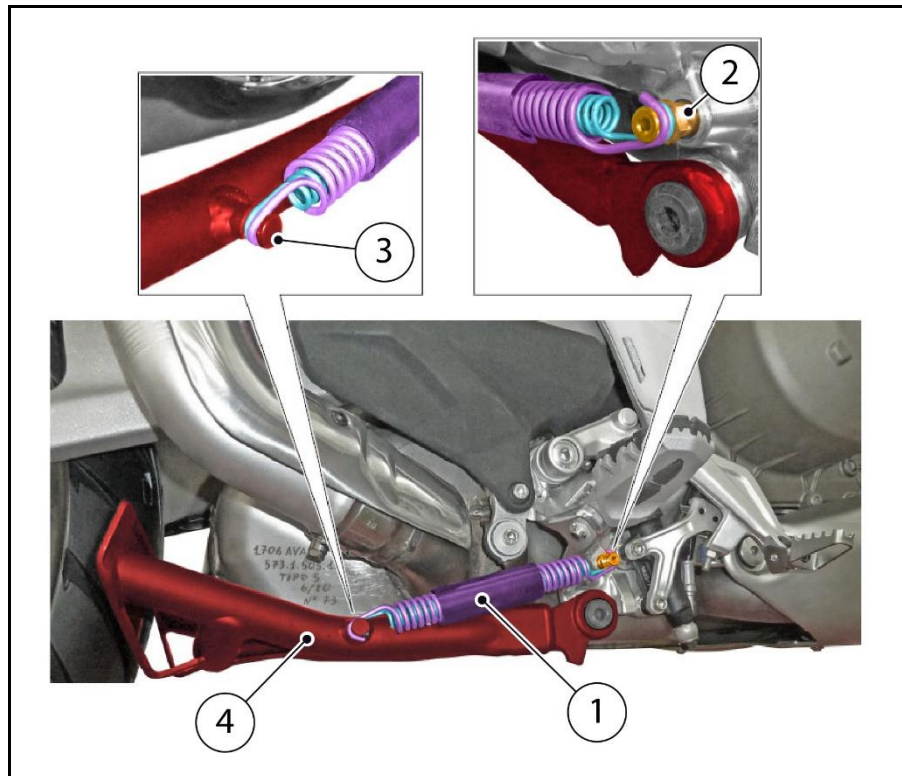
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12. Using a suitable spring puller, engage the **spring (1)** to **pivot (3)** of the **central stand (4)** and to **spring retaining pin (2)**, aiming them as shown in the picture.



13. Check that the central stand operates smoothly.
14. Remove the rear paddock stand.

For questions on this Service Update Campaign,
please contact your Service Area Manager.