Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

ACCESSORY ILLUMINATED DOOR SILL PLATE INSTALLATION INSTRUCTIONS CORRECTION

Service Alert No.: SA-027/22

Last Issued : 06/09/2022

BULLETIN NOTES

This SA supersedes the previously issued SA(s) listed below. The changes are noted in Red.

Previous SAs:	Date(s) Issued:
SA-027/22	05/10/22 and 04/29/22

APPLICABLE MODEL(S)/VINS

2023 CX-50

DESCRIPTION

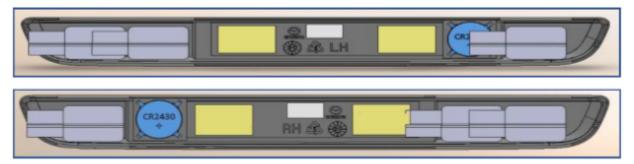
Before beginning installation of the accessory illuminated door sill plate, review the information in this Service Alert or the parts may not fit correctly.

NOTE: The scuff plates have a small gap and some movement designed into them so the customer can remove the scuff plates to replace the batteries. DO NOT replace the scuff plates for this normal gap or movement.

REPAIR PROCEDURE

CLIP ORIENTATION

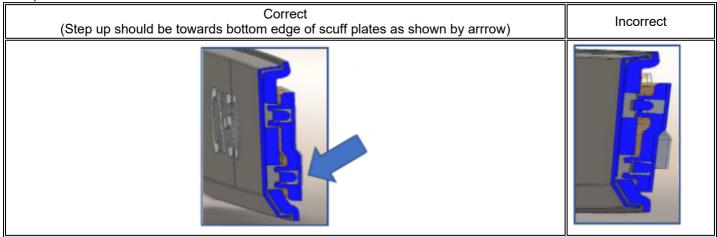
- 1. Remove both left and right front scuff plates from the foam sleeve.
- 2. Turn over and observe the orientation of the attachment clips located on the backside of the parts.



Page 1 of 2

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

3. Clips should be oriented as shown below.



4. If clips are in the wrong orientation, remove them from the scuff plate and reinstall them in the correct orientation.

ADDITIONAL STEPS

Make the following changes to the installation procedure. This is intended to be used in conjunction with the original installation instructions.

NOTE: If you do not have a copy, you can download a copy from the Accessories E-catalog (Installation Instructions). BE AWARE that the templates must be printed on 11" x 17" paper. If printed on 8½" x 11" or 8½" x 14", the template will *not* be the correct size.

- 1. During Step 3 of the installation instructions, in addition to the items already mentioned, also remove the original side plastic trim.
- 2. Check that the scuff plate is parallel with the frame edge (1).



Page 2 of 2

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.