

Audio 30/40 VIS (Garmin) head unit - Insufficient audio volume

Topic number	LI82.85-N-074922
Version	1
Function group	82.85 - Navigation and Communication systems
Date	6/3/22
Validity	Model 447.6/7 with code E3C (Audio 30) and code E2R (Radio generation 2) Model 447.6/7 with code EA4 (Audio 40) and code E2R (Radio generation 2)
Reason for change	Designation changed Remedy updated

Complaint

The volume of the radio/radio - navigation (RD) control unit (N87/15) is too quiet even at maximum volume.

Cause

Radio/radio - navigation (RD) control unit (N87/15) software

Remedy

Remedy of new software for radio/radio - navigation (RD) control unit (N87/15) is expected to be available in Q4/2022.

Note: Please refer to this LI in the "Notes" section of the warranty claim

Symptoms
Communication/information > Entertainment > Radio > Bad sound quality
Communication/information > Entertainment > Audio/Sound > Volume adjustment function error
Communication/information > Entertainment > Audio/Sound > Poor audio quality

Control unit/fault code	
Control unit	Fault text
N87/15 - Radio / Radio - Navigation (RD)	

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note