

Rear-end door is difficult to open

Topic number	LI72.20-P-073466
Version	2
Function group	72.20 - Tailgate, rear door
Date	6/16/22
Validity	Model 463 model year 2019 with code X20
Reason for change	Availability of replacement part

Complaint

Difficult to open the rear-end (tailgate) door with the door handle.

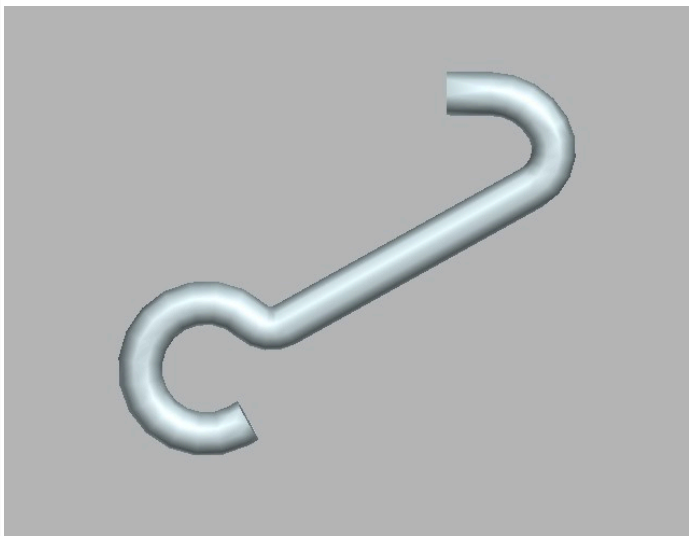
Cause

The link rod between the door lock and the central locking actuator motor may jump out when locking the vehicle.

Remedy

1. Remove door trim of rear-end door AR72.20-P-6615XG
2. Only partially loosen dampening from the rear-end door (replace if damage is present)
3. Replace link rod that has sprung out (see picture 2 and parts note)
4. Perform function test.
5. Assemble in the reverse order

Note: Replacing the rear door lock or other component parts will not address the cause of this complaint.

Attachments	
File	Description
Koppelstange_modifizierte Version.jpg	
	

XENTRY TIPS

WIS-References		
Document number	Title	Note
AR72.20-P-6615XG	Remove/install door trim of rear-end door	-

Symptoms
Body > Door/Flap > Hood/flap > Trunk lid/liftgate > Does not open

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A4637430188			Actuator rod	1		X
A4637410300			Rear-end door seal	1	Only replace if damage is present	X

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			74005H2	Please quote number of TIPS document in message text field