



Service Bulletin

Bulletin No.: 21-NA-265

Date: June, 2022

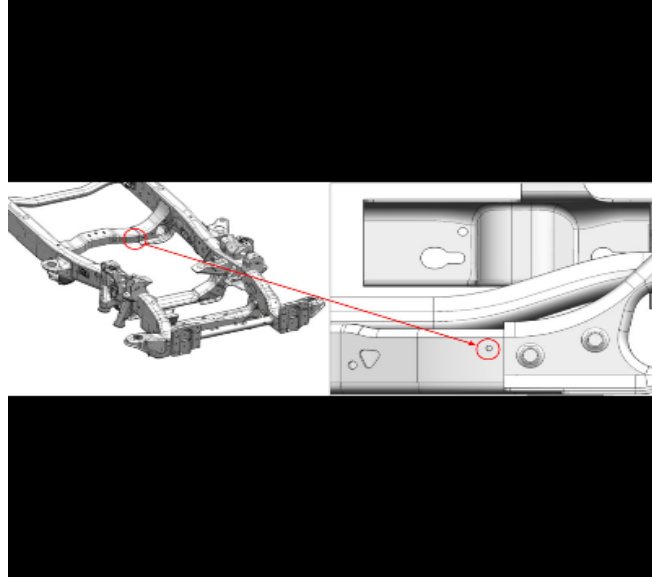
TECHNICAL

Subject: Coolant Leak Under Truck, Malfunction Indicator Lamp (MIL) Illuminated - DTC P2C48 Set

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|----------------------------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Chevrolet | Silverado 2500HD/3500HD | 2020 | 2022 | | | L5P | |
| GMC | Sierra 2500HD/3500HD | | | | | | |

| | |
|-----------------------------------|---|
| Involved Region or Country | North America, Middle East, Israel, Australia, New Zealand |
| Condition | Some customers may comment on one or more of the following conditions: <ul style="list-style-type: none">• Coolant leak under the vehicle• MIL illuminated Some technicians may find DTC P2C48 set in the Engine Control Module (ECM). |
| Cause | This condition may be caused by the fuel cooler coolant hose contacting front drive shaft at cross-member. <ul style="list-style-type: none">– Typically can happen when driving through deeper water or snow. |

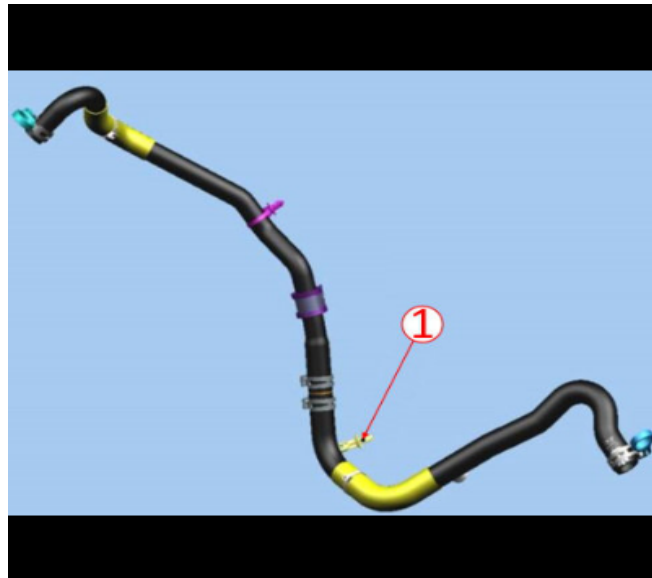
Follow the procedure below to re-route the coolant hose away from the front drive shaft:



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1. Utilizing a 6.5 mm drill size, drill a hole in the transmission crossmember in the approximate location noted in the graphic above.

Correction



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2. Add retainer or equivalent, onto the hose.
3. Install retainer into the hole in the cross-member.

If the coolant has been found leaking from the hose, replace the hose.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Parts Information

Use the Vehicle Identification Number (VIN) and refer to the GM Electronic Parts Catalog (EPC) to determine the proper part to order.

| Causal Part | Description | Part Number | Qty |
|-------------|---------------------|--------------------------|-----|
| X | HOSE, FUEL CLR COOL | Refer to EPC | 1 |
| N/A | RETAINER | 13596790 (Hollingsworth) | 1 |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|-----------------|---|------------|
| 4088308* | Drill Hole in Cross-Member and add Clip | 0.5 hr |
| Add | Replace Fuel Cooler Hose | 0.6 hr |

*This is a unique Labor Operation for Bulletin use only.

| | |
|-----------------|---|
| Version | 2 |
| Modified | Released November 18, 2021 Revised June 15, 2022 - Add Hose Replacement to Correction section, Add Hose to Parts Information section and Add Hose Replacement to Warranty Information section. |

