



# Technical Service Bulletin

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90 Instrument Cluster: the message "Audi pre sense: fault. Please contact service" is displayed upon vehicle start  
90 22 75 2067440/1 June 29, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2022	All	FPK Medium & Audi pre sense

## Condition

### Customer states:

- After turning on the ignition or when the vehicle is started, the message "Audi pre sense: fault. Please contact workshop" is displayed briefly in the instrument cluster (for less than 1 second).
- There is no functional restriction. Audi pre sense functions normally.

### Workshop findings:

- No relevant DTCs are stored.

## Technical Background

A software timing issue can cause the malfunction message to be erroneously displayed shortly after startup.

## Production Solution

Not applicable.



# Technical Service Bulletin

## Service

### SVM Update Instructions:



Always use DoIP when flashing a control module via ODIS in supported vehicles.

To Activate DoIP, select *Administration > > General > > GFF Process > > DoIP communication > > Only allow DoIP communication*

This setting will automatically reset when the diagnostic session is ended.

You can tell if DoIP is active by observing a red LED on the VAS 6154(A)

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
2. Update the Instrument Cluster -J285- (diag. addr. 0017) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
A3	8Y0920700B	5320	8Y0920700B	5345	17A035
	8Y0920800B	5330	8Y0920800B		

## Warranty

Claim Type:	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> </ul>
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# Technical Service Bulletin

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	<ul style="list-style-type: none"><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>		
Service Number:	9025		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 125 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067440/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*



# Technical Service Bulletin

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All part and service references provided in this TSB (2067440) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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