

90 Instrument cluster: when selecting a song via the instrument cluster, the next song in the list is played 90 22 74 2067439/1 June 29, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2022	All	Digital Instrument Cluster

Condition

Customer states:

• When a track is selected via the steering wheel controls in the media tab of the instrument cluster, the selected track is played for only a second before it is skipped for the next track in the list.

Workshop findings:

• No relevant DTCs are stored.

Technical Background

A software issue in the instrument cluster can cause the songs to skip.

Production Solution

Not applicable.

Service

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This TSB replaces Pending Service Solution (PSS) TSB 2065283: PSS 90 Instrument cluster: when selecting a song via the instrument cluster, the next song in the list.

SVM Update Instructions

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Always use DoIP when flashing a control module via ODIS in supported vehicles.

To Activate DoIP, select Administration>>General>>GFF Process>>DoIP communication>>Only allow DoIP communication.

This setting will automatically reset when the diagnostic session is ended.

You can tell if DoIP is active by observing a red LED on the VAS 6154(A).

- 1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
- 2. Update the Instrument Cluster -J285- (diag. addr. 0017) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
A3	8Y0920700B 8Y0920800B	5320 5330	8Y0920700B 8Y0920800B	5345	17A035

Warranty

Claim Type:

110 up to 48 Months/50,000 Miles.

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	 G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 				
Service Number:	9025				
Damage Code:	0039				
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 125 TU)		
Diagnostic Time:	GFF	No allowance	0 TU		
	Road test prior to the service procedure	No allowance	0 TU		
	Road test after the service procedure	No allowance	0 TU		
Claim Comment:	As per TSB 2067439/1				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

• TSB 2011732: 00 Software Version Management (SVM), operating instructions.

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All part and service references provided in this TSB (**2067439**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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