

## **SSM 50880 - 2021-2022 F-150 - Instrument Panel Mounted Tailgate Release Button Functionality Change After A BCM Software Update - Built On Or Before 11-May-2022**

Some 2021-2022 F-150 vehicles built on or before 22-Mar-2022 at Dearborn Truck Plant or built on or before 11-May-2022 at Kansas City Assembly Plant and equipped with power tailgate release may exhibit a perceived inoperative power tailgate latch release function. This may be due to a change to the power tailgate release strategy after the body control module (BCM) has received a software update or the BCM has been replaced. When using the power tailgate release switch in the instrument panel, release switch on the tailgate, or the remote keyless entry (RKE) fob, the power tailgate release switch must be pressed 2 times (2x) within 3 seconds with the transmission in Park for the tailgate to release. If the power tailgate release is still inoperative, refer to Workshop Manual (WSM), Section 501-14 for normal diagnostics.

### APPLICABLE VEHICLES

2021 - 2022 TRUCK: FD P702N F150

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