



Audi

# AUDI DEALER COMMUNICATION

## Repair Available – Update 93P1 / Software Update for Control Units – (NVLW)

- This notice is for:**
- ✓ Dealer Principal
  - ✓ General Manager
  - ✓ Sales Managers
- ✓ Service Manager
  - ✓ Parts Manager
  - ✓ Service Advisor
- ✓ Warranty Administrator
  - ✓ Technicians

**Date:** June 22, 2022

**Issue:** Various control units on certain Audi e-tron vehicles are running outdated software versions, which have to be updated to ensure that they can continue to be updated in the future.

- Repair:**
- REPAIR AVAILABLE – June 23, 2022
  - Repair instructions available in ELSA/ServiceNet
  - **Update control module software.**
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** • There will be no parts allocation for update.

**Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2019	E-TRON QUATTRO	42
CAN	2019	2019	E-TRON QUATTRO	1

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:** Please ensure that this UPDATE is performed on every applicable vehicle before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Please reinforce the correct repair description of this action with all dealership personnel – this action is a vehicle **UPDATE**, not a recall.

-END OF MESSAGE-

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*