



Technical Service Bulletin

91 Incorrect date (far in the future) shown on the instrument cluster and MMI

91 22 08 2067330/1 June 16, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, and RS 3	2022	All	With Audi Virtual Cockpit Gen2+

Condition

Customer states:

- An incorrect date is displayed on the instrument cluster and MMI screen.
- The date displayed is far in the future (\geq year 2040).
- It is not possible to manually correct the date via the MMI.

Technical Background

A hardware issue in the emergency call module may cause the date to be incorrect.

Production Solution

Not applicable.

Service

1. Take a picture showing the complaint and upload it to DOC-IT.



Technical Service Bulletin

2. Disconnect the power connector of the instrument cluster; leave it disconnected for about 5 minutes and then reconnect it.
3. Replace the emergency call and communication module (J949, diag. addr. 0075) according to the repair manual.
4. Ensure the vehicle is in a location with good cellular reception.
5. Cycle the ignition.
6. The correct date and time should appear in the instrument cluster and MMI after a short time.



Note: Should the correct date not appear after an hour, check step 4 and repeat step 5.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.• G10 for CPO Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9170		
Damage Code:	0040		
Labor Operations:	Remove and install telematics control unit J949	9170 1950	See SRT with associated operations
	Check and adjust instrument cluster (power reset)	9025 0599	20 TU



Technical Service Bulletin

Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 75 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067330/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.

OR

The part numbers mentioned in this TSB are different than the ones listed in ETKA. Only use parts listed in this TSB, this includes superseding part numbers!

Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Emergency call and communications unit	01

Additional Information



Technical Service Bulletin

All parts and service references provided in this TSB (2067330) are subject to change and/or removal.

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