



Technical Service Bulletin

90 Instrument Cluster: "Audi Pre sense: fault" message momentarily shown at startup

90 22 70 2067266/1 June 8, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2022	All	Digital Instrument Cluster

Condition

Customer states:

- After turning on the ignition, the message **"Audi pre sense: fault. Please contact service"** is briefly displayed on the instrument cluster (for less than one second).
- The pre sense functionality of the vehicle is at no time impaired.

Workshop findings:

No relevant DTCs are stored.

Technical Background

A software bug in the instrument cluster may cause the warning message to be shown without cause upon startup.

Production Solution

Not Applicable.

Service



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This bulletin replaces Pending Service Solution (PSS) 2066501/1: *PSS 90 Instrument Cluster: "Audi Pre sense: fault" message momentarily shown at startup.*

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
2. Update the Instrument Cluster -J285- (diag. addr. 0017) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
Q3	83A920700E 83A920704D 83A920800E	6170	83A920700E 83A920704D 83A920800E	6181	17A044

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	9025
Damage Code:	0039



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Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 150 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067266/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (**2067266**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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