



TECHNICAL SERVICE BULLETIN

Water Leak Onto Front Carpet From A-Pillar

22-2242

24 June 2022

Model:

Ford 2015-2022 Mustang

Issue: Some 2015-2022 Mustang vehicles may exhibit a water leak onto the front carpet that originates from the either the left or right A-pillar. This may be due to a detached A-pillar body seal. Follow the service procedure to repair the vehicle.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2015-2022 Mustang
- Water leak onto the front carpet from the A-pillar area

Parts

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity
W718717-S300	1	Rubber Body Plug	4	2
PM-13-A	As Needed	Motorcraft® Anti-Corrosion Coating		
19500	As Needed	Motorcraft® All-in-One Exterior Lacquer Touch-Up Paint - Refer To The Part Catalog For The VIN Specific Application		

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2015-2022 Mustang: Inspect And Install Body Plug On One (1) Side Of The Vehicle Following The Service Procedure (Do Not Use With Operation Outside Of This Article)	222242A	0.3 Hrs.
2015-2022 Mustang: Inspect And Install Body Plug On Both (2) Sides Of The Vehicle Following The Service Procedure (Do Not Use With Operation Outside Of This Article)	222242B	0.5 Hrs.
Additional Time To Service Carpet For Dampness And/Or Odor (Can Be Claimed With Operations A Or B)	MT222242	Actual Time

Repair/Claim Coding

Causal Part:	76211A10
Condition Code:	17

Service Procedure

1. Fully open both doors.
2. Inspect the body seals on both A-pillars for complete 360-degree adhesion to the sheet metal. (Figure 1)

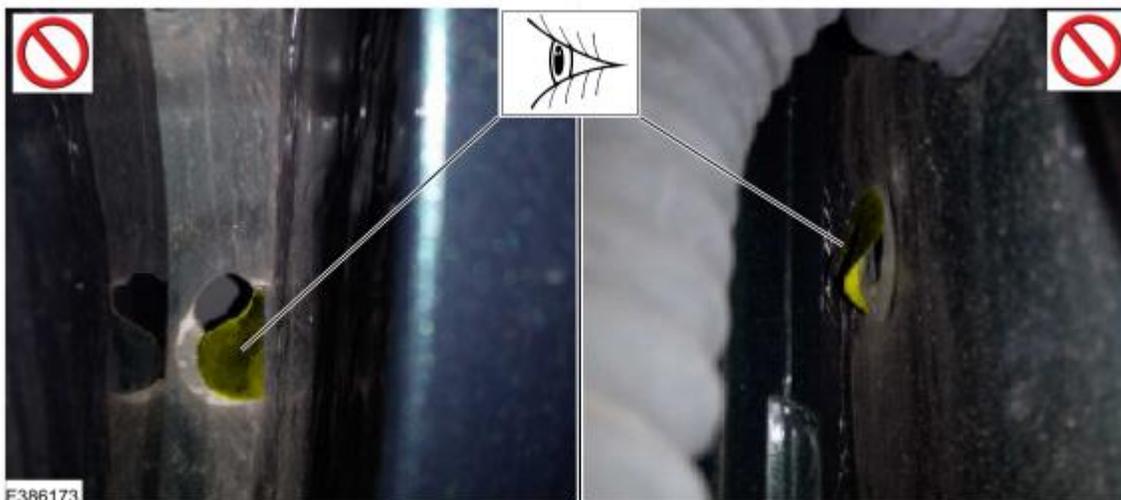
NOTE: The A-pillar body seals are an adhesive patch that seals a 19 mm (0.75 in.) diameter hole in the sheet metal. These seals must have complete adhesion around all edges. If any portion of the sealing surface is compromised, water entry into the cabin may result.

Figure 1 - Left A-pillar shown, right A-pillar similar



3. Are the body seals on both A-pillars completely sealed to the body? (Figure 2)

Figure 2 - Example of failed A-pillar sticker seals



- (1). Yes - this article does not apply.
 - (2). No - proceed to Step 4.
4. Inspect the fender insulator to be sure it does not restrict access to the A-pillar body seal. If the fender insulator covers any portion of the A-pillar body seal, the foam fender insulator can be slightly indented to allow for unobstructed access to the seal.
 5. Apply paint-safe, protective tape to the door and fender edges.
 6. Use fingers and/or pliers to completely remove and discard the A-pillar body seal.

7. Use alcohol wipes to remove all remaining adhesive left by the discarded body seal.
8. Apply Motorcraft® Anti-Corrosion Coating to all exposed metal around the A-pillar body hole. Allow the Motorcraft® Anti-Corrosion Coating to dry following the instructions on the container.
9. Use a small paint brush to apply touch-up paint to the exterior surfaces that were previously coated with Motorcraft® Anti-Corrosion Coating. Allow paint time to dry following the instructions on the touch-up paint container.
10. Install and fully seat the new rubber body plug into the A-pillar body hole.
11. If the other A-pillar body seal requires repair, repeat Steps 4-10.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.