



Technical Service Bulletin

90 Instrument Cluster: CNG mode active or CNG inspection message is erroneously displayed

90 22 68 2067182/2 June 6, 2022. Supersedes Technical Service Bulletin Group 90 number 22-65 dated May 27, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4 allroad, A4, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, A7 e quattro, S7, RS 7, A8, S8, e-tron quattro, e-tron Sportback quattro, e-tron GT, RS e-tron GT, Q5, Q5 e quattro, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, RS Q8, Q5 Sportback, A4 allroad, A4, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, A7 e quattro, S7, RS 7, A8, S8, e-tron quattro, e-tron Sportback quattro, e-tron GT, RS e-tron GT, Q5, Q5 e quattro, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, RS Q8, and Q5 Sportback	2022	All	Audi Virtual Cockpit Gen2+

Condition

Customer states:

A message regarding CNG inspection or CNG mode is displayed on the instrument cluster, despite the vehicle not being equipped with a CNG fuel system (Figure 1).

 **CNG inspection due! CNG mode not available. Please contact workshop**



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 CNG mode not available in XXX.
Please contact workshop

Figure 1. Examples of the possible error message.

The message is displayed very sporadically and is no longer displayed after an ignition cycle.

Therefore, it may not be reproducible.

Technical Background

A highly sporadic startup timing issue can cause this message to be displayed erroneously.

Production Solution

Not applicable.

Service

No repair is available at this time.

1. Do not perform any repairs. Repairs for this concern may be denied by warranty.
2. Instruct the customer that this condition is normal and that the complaint can be resolved by cycling the ignition.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information



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All part and service references provided in this TSB (2067182) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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