



# Technical Service Bulletin

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## 51 Water ingress into the front footwells

51 22 25 2067103/2 June 6, 2022. Supersedes Technical Service Bulletin Group 51 number 22-24 dated May 23, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8 e quattro	2020 – 2021	All	PHEV

## Condition

### Customer states:

The carpeting is wet causing an unpleasant odor in the cabin.

### Workshop findings:

A missing body plug is discovered in the plenum chamber bulkhead causing water intrusion.

## Technical Background

The plenum chamber bulkhead provides an opening for a vacuum line on all A8 models (Figures 1 and 2). For A8 TFSI e PHEV models this opening is not used. In the production process of an A8 TFSI e PHEV model, a body plug was to be installed to close off this opening. The body plug may not have been installed in this opening on A8 TFSI e PHEV models only.

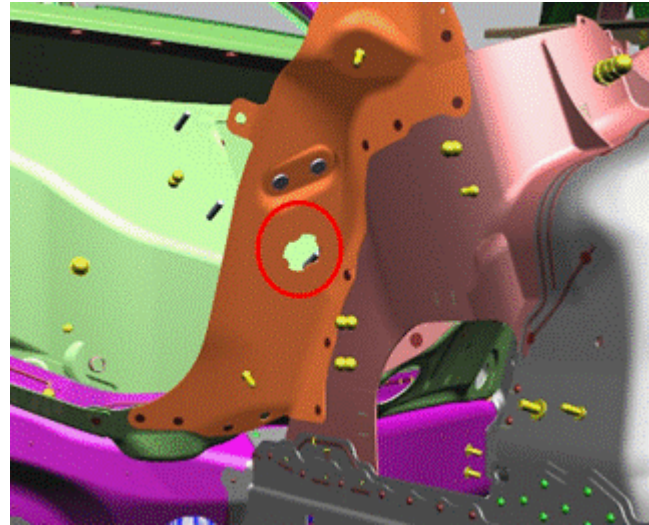


*Figure 1. Location of the plenum chamber bulkhead opening.*



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*Figure 2. Magnified view of the plenum chamber bulkhead opening.*

## Production Solution

The production process has been corrected to prevent the omission of this body plug on A8 TFSI e PHEV models.

## Service

Remove the speed nut for the heat shield on the plenum chamber bulkhead and loosen the heat shield to provide access to this opening. Install body plug 4N0 611 817 A in this opening (Figure 3).





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Figure 3. Body plug 4N0 811 817 A installation location.

## Warranty

Claim Type:	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
Service Number:	5158		
Damage Code:	0050		
Labor Operations:	Install body plug in the plenum chamber bulkhead opening	5158 4999	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067103/2		

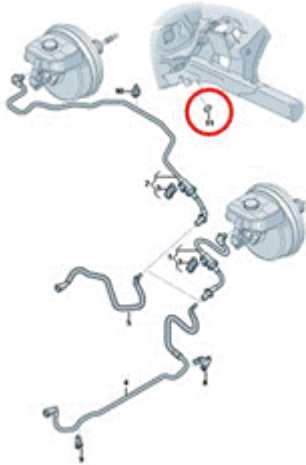
All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity



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4N0611817A	 <p>Body plug</p>	1
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## Additional Information

All parts and service references provided in this TSB (2067103) are subject to change and/or removal.

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