



**NUMBER:** 08-102-22

**GROUP:** 08 - Electrical

**DATE:** May 7, 2022

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**This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-092, date of issue May 7, 2022. All applicable Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the Un-Sold vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. This RSU will expire 18 months after the date of issue.**

**SUBJECT:**

Replacement of Defective Key Fobs

**OVERVIEW:**

This bulletin involves replacement of the two key fobs and the key sense transmitter.

**MODELS:**

2022 (RU) Chrysler Pacifica

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America.

**NOTE:** This bulletin applies to vehicles built on or after January 31, 2022 (MDH 0131XX) and on or before February 15, 2022 (MDH 0215XX).

**SYMPTOM/CONDITION:**

Customer may experience one or more of the following:

- Vehicle unlocks only when key fob is located close to the door.
- User can start vehicle with key fob outside the vehicle near the door.

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

**PARTS REQUIRED:**

Qty.	Part No.	Description
2	68217832AC	Key FOB
1	68238689AC	Transmitter Key Sense

**REPAIR PROCEDURE:**

1. **Discard and erase all of the old key fobs** and reprogram all of the **new** fobs at this time. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 08 - Electrical / 8E - Electronic Control Modules / Module, Radio Frequency (RF Hub) / Module Programming> Key Fob Programming.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
08-80-44-95	Key Fob - Replace Both and Program (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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