



STAR ONLINE PUBLICATION



Case Number: S2202000005

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Symptom/Vehicle Issue: Service Air Suspension Message In Cluster. C1562-01 DTC Active In ASCM

Discussion: If C1562-01 General Electric Failure DTC is active, perform the below quick checks.

1. Test battery(s) with GR8 or MOPAR Essential Tools battery tester. Follow directions on the charger.
2. Charge the battery(s) to greater than 90% state of charge. Then attempt to clear code - If cleared, attempt to duplicate the DTC.
3. If code is still active after performing the above steps, follow diagnostics for C1562-01.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found