

Case Number: S220200003 Rev A

Release Date: May 2022

Symptom/Vehicle Issue: Low Air Mass C15D9-00 DTC Service Air Suspension Message And Or Air Woosh Noise.

Discussion: If a customer has the above list of complaints that could also include abnormal air noises described as "woosh" or heavy truck air brake vent, it's suggested to perform the ASCM Leak Down Test using WiTECH. This routine will perform a leak test in highest off-road position (off-road 1 or 2 depending on vehicle). The test is a minimum of 4 hours and records and reports the pressure losses of the system at the end of the test. View the video to understand how to use the routine. It can be accessed through Service Library by searching or locating DTC C15D9-00.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

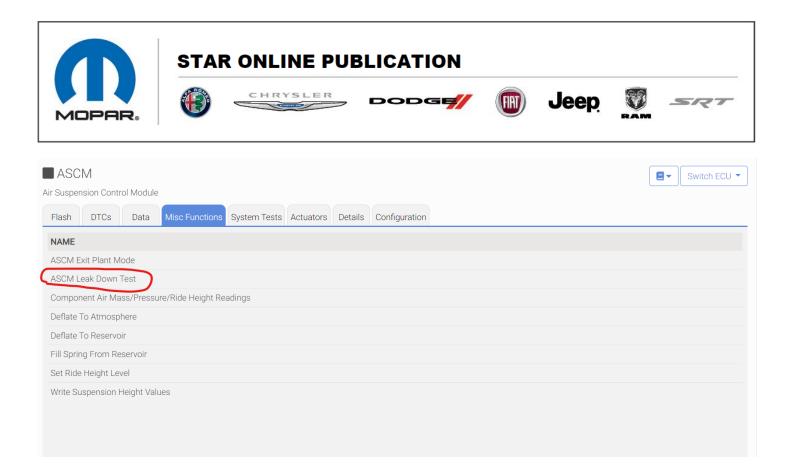


Once a pressure loss is indicated, perform a soapy water test to confirm a leak. Kids bubbles and glass cleaner liquids in a pump spray bottle (not a foam aerosol) have been reported to work well. Wet suspect hose couplings and the components (reservoir, spring, valve block, line sets) and watch for bubbles to form at the source of the leak. After a repair is made- perform a second ASCM Leak Down Test with WiTECH to confirm a leak is repaired.

<<<Note>>> Air springs may need to be soapy water tested at different height positions to show a leak. This is due to the rubber folds at the top and bottom caps.

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