



## STAR ONLINE PUBLICATION



**Case Number:** S2223000042

**Release Date:** May 2022

**Symptom/Vehicle Issue:** Left Side Sun Visor Appears Loose.

**Customer Complaint/Technician Observation:** Sun visor may not fit well to the headliner or not line up with the retaining clip.

**Discussion:** The visor is retained to the roof with a snap clip and retaining screw. The roof structure has a square receiver hole the clip snaps into. If the square hole is obstructed by the visor harness, the clip will not properly seat in the receiver. To correct poor fitting visor, remove the visor. Refer to service information 23 - Body / Interior / VISOR / Removal and Installation REMOVAL AND INSTALLATION. Then inspect the harness routing. Move the harness to clear the visor. Then install the visor to the roof and secure with the snap clip and screw.



Visor attachment

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

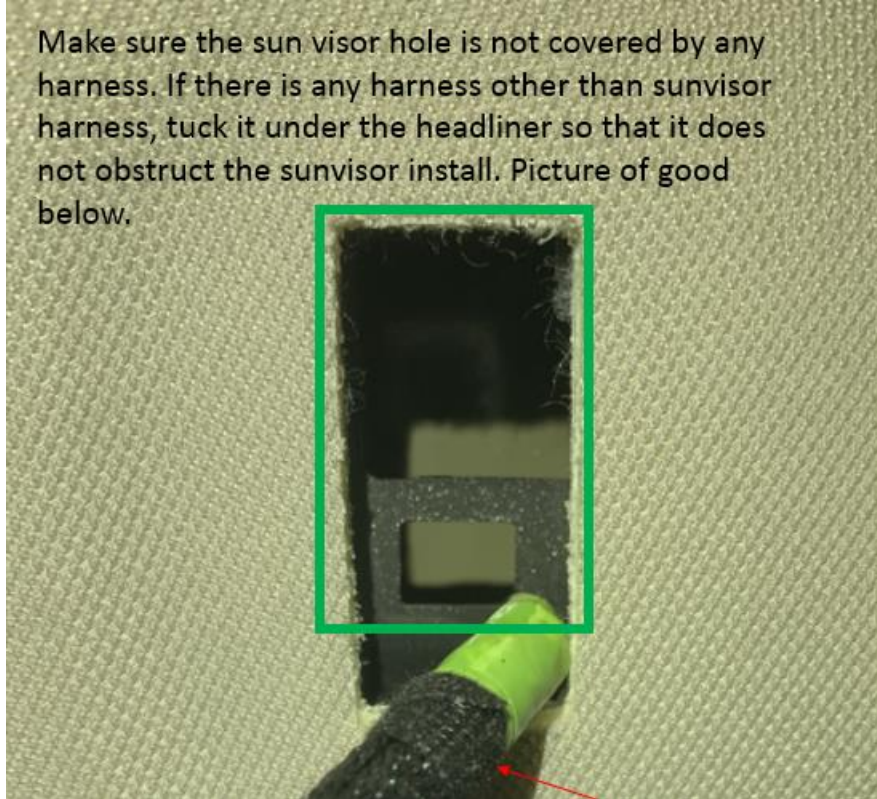
**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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Make sure the sun visor hole is not covered by any harness. If there is any harness other than sunvisor harness, tuck it under the headliner so that it does not obstruct the sunvisor install. Picture of good below.



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