



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Forward Collision Warning (FCW) “Off” Lamp Is On

Customer Complaint/Technician Observation: Owner inquiry, cluster message indicating the FCW system is off. Technician observed the vehicle is not setting any DTC’s, and the FCW warning lamp off message is on.

**Forward Collision Warning (FCW) OFF
Indicator Light – If Equipped**



This indicator light illuminates to indicate that Forward Collision Warning is off.

Discussion: Access the vehicles Uconnect system within the radio, select:

Safety/Driving Assistance

When the Safety/Driving Assistance button is pressed on the touchscreen, the system displays the options related to the vehicle’s safety settings for FCW and Pedestrian Emergency Braking (PEB) warning if equipped located under emergency braking submenu. The options will differ depending on the features equipped on the vehicle as purchased. The settings available will display in list form under Safety/Driving Assist list or within subfolders.

To access a subfolder, select the desired folder and subfolder; the available options related to the feature will then display on the screen. When changing the FCW or PEB driver assist option to “Off” it deactivates the system(s), so no warning or autonomous braking is available in the case of Collision.

When the systems are on, the feature operates at a speed below 39 mph (62 km/h), the system may provide maximum braking to aid owner braking to mitigate the potential collision. If the PEB event stops the vehicle completely, the system will hold the vehicle at a standstill for two seconds and then release the brakes.

NOTE: The FCW/PEB system state for On and Off are kept in memory from one ignition cycle to the next. If the system is turned “OFF” the system will remain off when the vehicle is restarted.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found