

STAR ONLINE PUBLICATION















Case Number: S2223000040

Release Date: May 2022

Symptom/Vehicle Issue: Tick, Click, Snap Noise From Passenger Side Of Instrument

Panel

Customer Complaint/Technician Observation: Repetitive ticking noise from the passenger side of the instrument panel.

Discussion: To isolate the noise, pinch the right-side IP applique as shown below. If the noise is eliminated, replace the applique. If the noise is not eliminated, continue diagnosis.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC *Version 4.4 11/05/2021*



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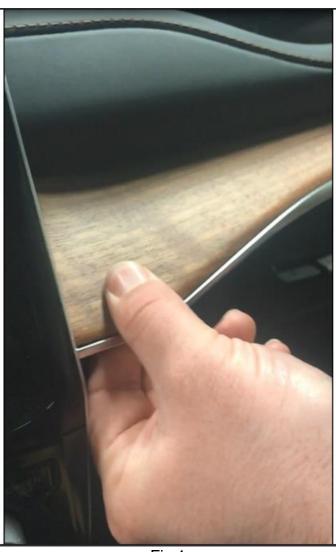


Fig 1 Right side applique

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