



STAR ONLINE PUBLICATION



Case Number: S2205000002

Release Date: May 2022

Symptom/Vehicle Issue: C003A-2F Right Rear Wheel Speed Sensor, C0037-2F Left Rear Wheel Speed Sensor DTC's Set While Driving With Payload Or Trailer Towing.

Customer Complaint/Technician Observation: Operator may complain of the ESC (Electronic Stability Control) lamp on while towing or with payload at freeway speed on a rough area of road and could be under throttle. Road condition could be railroad tracks, rumble strips, broken or rough pavement areas.

Discussion: Perform standard DTC diagnostics for the codes set. If the diagnostics do not resolve the condition and occurrence is confirmed on a rough road surface, engineering is aware of complaints and investigating. Part replacement at this time is not recommended as it most likely will not resolve the condition.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found