SSM 50868 - 2020-2022 Explorer/Aviator - Second Row Manual Folding Seat Incorrect Operation/Inoperative

Some 2020-2022 Explorer/Aviator vehicles may exhibit a second row folding seat that is inoperative or requires excessive effort to fold. This may be due to tension built up within the seat and seat track that leads to more force required to manually fold the seat. To correct the condition, the second row seat frame will need to be unbolted from the floor and tightened in the correct sequence. Additionally, the sliding tracks of the seat should be inspected for proper alignment when tightening the bolts. It is important to note that the bolts should be started by hand before tightening to the correct torque. This sequence is outlined in Workshop Manual (WSM), Section 501-10. The WSM has been updated to reflect the updated bolt installation procedure.

APPLICABLE VEHICLES 2020 - 2022 CAR: TV U611N AVIATOR 2020 - 2022 CAR: TW U625N EXPLORER