



Condition

ATTENTION:

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except ID.4, Passat)	2021 - 2022	All	All	All	All

Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2067242/1	6/02/2022	91-22-02TT	Original publication.

Technical Background

Some MY 2021 - 2022 vehicles equipped with the MIB3 Infotainment system may exhibit intermittent behavior such as delayed response and/or blank display. This behavior is not an indication that the Information Electronics Module - **J794** has failed internally.

Service

Switch the ignition to the ON position.

Perform a hard reset of the MIB3 Infotainment system by pressing and holding the power button for 15 seconds (Figure 1).

After 15 seconds, the system will perform a deep reboot.

Once complete, normal operation should be restored.



Figure 1

Additional Information

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