

## INTEROFFICE MEMORANDUM

Original Publication Date: March 23, 2022

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross   
Vice-President, Product Quality and Service SupportSPECIAL SERVICE CAMPAIGN 22TC04 *(Remedy Notice)*Certain 2021 Model Year Mirai  
Software Update for the EV Control Computer

Specific information for Region support is provided below.

**Condition**

Due to improper programming in the EV Control Computer, under certain conditions, the vehicle may not start. A warning message will be displayed in the instrument panel display.

**Dealer Notification**

The attached dealer letter will be sent to all Toyota dealers on May 04, 2022

*Please reference the attached Dealer Letter for additional details.*

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.