

2021 Ontour

Failed Shurflo water pump. Water pump would run but would not pump the water. No water flow. Would not prime. R&R water pump. Tech time .70 hrs.

0.70 approved. Please contact Shurflo for warranty part.

2022 Tofino

Complaint- C/S water pump is running, but there is no water out of the faucet. Cause- Confirmed. There is power to the pump and it runs, but does not move water. Internal failure. Correction- R/R water pump. Shurflo to send replacement part. Requesting flat rate labor.

The time approved is 0.5 hour to R/R water pump (Shurflo to send dealer warranty pump).