



Service Bulletin

Bulletin No.: 21-NA-275

Date: January, 2022

TECHNICAL

Subject: Rear Wheel Lock Up, ABS Event, Loud Bang and a Flashing “D” on Driver Information Center (DIC) when Lightly or Moderately Accelerating, Forcing an 8-7 or 8-6 Downshift

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission: (Automatic)		
		from	to	from	to				
Cadillac	CT4	2020	2021	—	—	LSY	MQA		
	CT5						MHS		
	CT6	MHS							
	Escalade Models	2021	2021			LM2	MQC		
Chevrolet	Silverado 1500	2020	2021			—	—	LM2	MQB
	Silverado 2500HD/3500HD	2020	2021					L5P	MGM, MGU
	Suburban	2021	2021					LM2	MQC
	Tahoe	2021	2021					LM2	MQC
GMC	Sierra 1500	2020	2021			—	—	LM2	MQB
	Sierra 2500HD/3500HD	2020	2021					L5P	MGM, MGU
	Yukon	2021	2021					LM2	MQC

Involved Region or Country	North America, Uzbekistan, Russia, Middle East, Israel, Palestine, Bolivia, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela, China
Condition	Some customers may comment on the following conditions while lightly to moderately accelerating, forcing an 8-7 or 8-6 downshift between 64-96 km/h (40-60 mph) with the transmission at operating temperature: <ul style="list-style-type: none"> • Rear wheel/tire lockup or an ABS event • Loud bang • Very hard 8-7 or 8-6 downshift • Feeling of hitting a large pothole or large speed bump • Flashing “D” on the DIC
Cause	This condition may be caused by an internal control valve body issue.
Correction	Replace the valve body assembly. Refer to <i>Control Valve Body Replacement</i> in SI.

Parts Information

Use the VIN and refer to the GM Electronic Parts Catalog (EPC) to determine the proper part to order.

Causal Part	Description	Part Number	Qty
X	VALVE, CONT (CT4, CT5, CT6)	24044192	1
X	VALVE, CONT (2020 T1 LD)	24044189	1
X	VALVE, CONT (First Design 2020 T1 HD)	24041375	1
X	VALVE, CONT (Second Design 2020 and 2021 T1 HD)	24044274	1
X	VALVE ASM,- CONT	24047334	1
X	VALVE ASM,- CONT	24043770	1
X	VALVE ASM,- CONT	24043767	1
N/A	Transmission Fluid	19352619 (U.S.A.) 19352620 (Canada)	8

Warranty Information

For vehicles repaired under the Emission coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Vehicle	Labor Time
8463690	Diagnostic Time and Test Drive	All	0.5 hr
Add	Control Valve Body Replacement	CT4	1.7 hrs
Add		CT5	
Add		CT6	
Add		Silverado 1500	3.4 hrs
Add		Sierra 1500	
Add		Silverado 2500HD/3500HD	1.5 hrs
Add		Sierra 2500HD/3500HD	
Add		Suburban	2.6 hrs
Add		Tahoe	
Add		Yukon	

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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