

Technical Journal

TITLE:

Panoramic sunroof, not closing from ventilation position

REF NO: TJ 36262.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2022-05-23	STATUS DATE: 2022-05-25
FUNC GROUP: 8368	FUNC DESC: Software	Page 1 of 2	

“Right first time in Time”

DESCRIPTION:

If the panoramic sunroof not closing after being in ventilation position, when using the remote control key (by pressing the lock button for several seconds) or keyless door handle (when pressing the sensor for several seconds), follow the advice under “Service”.

Ventilation mode = When the ventilation position is selected the front glass cover is raised at its rear edge. If the sun blind is fully closed when ventilation position is selected, then it opens automatically approx. 50 mm (approx. 2 inches).

CSC Customer Symptom Codes

Code	Description
UH	Locking/unlocking/Central locking does not work
VZ	Locking/unlocking/Other central locking problems
VK	Doors/Exterior door handle problems
SC	Sun/moon/convertible roof/Hard/impossible to open/close

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DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
235							2022-2022		-	202122-202221
236							2022-2022		-	202122-202221
238							2022-2022		-	202122-202221
246							2022-2022		-	202122-202221
536	ED	E400V6					2021-2022		-	202037-202221

Service:

Software improvement has been released 2022 week 20 (included in the Total Upgrade / OTA package). A sunroof calibration is needed after the software download to make it possible to close the panoramic sunroof with the remote control key or keyless door handle.

Calibrate the sun roof module (SRM) according to Vida:

- Information
- Repair
- Cleaning, Inspection and Adjustment
- 8. Body and interior
- 83. Doors and lids
- 836. Roof hatch
- Electric motor / sun roof module (SRM), calibration

VST Operation Number

VST Operation Number	Description
83701-2	Electric motor / sun roof motor (SRM), calibration

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8368.

Warranty claim info:

To get warranty claim accepted for a job described in this TJ, following data must be used:

Failing Part: No part replacement accepted

VST OP number: 83701-2, Electric motor / sunroof motor calibration

Note that the TJ number must be stated in repair order text!