



Highland
RIDGE RV

STARCRAFT

RiverPark Camera Firmware Update

Bulletin Type:	SRP	Publication Date:	June 2022
Bulletin #(s):	22-071	Make(s):	Entegra Coach
Job Code(s):	<i>If affected unit has warranty remaining, submit your claim following the normal process</i>	Model(s):	Anthem, Cornerstone, Aspire & Reatta
Flat Rate(s):		Model Year(s):	2022

Incident:	Camera screen display shows error warning no video detected.
Affected Units:	Certain 2022 Entegra Coach Anthem, Cornerstone, Aspire & Reatta
Parts Kit:	N/A
Misc. Tools & Supplies:	USB (Purchase Locally)
Parts Return Information:	N/A

INSTRUCTIONS FOR CAMERA FIRMWARE UPDATE PROCESS FOR RIVERPARK

- Please follow the instructions if you have a 2022 unit. For the 2020-2021 please contact (574) 522-7781, option 1 for RiverPark technical support.
 - Firmware for Entegra Anthem, Cornerstone, and Aspire:
 - http://service.xitesolutions.com/Content/Firmware/Entegra/2022/Class A/update_M216_G4_Entegra_D9_Production.zip
 - Firmware for Entegra Reatta:
 - http://service.xitesolutions.com/Content/Firmware/Entegra/2022/Reatta/update_M216_G4_Entegra_S9_Production.zip

1. Click the appropriate link above.
2. Open your web browser (Google Chrome for example) and select the arrow next to the download. Select Show in folder. (Figure 1)

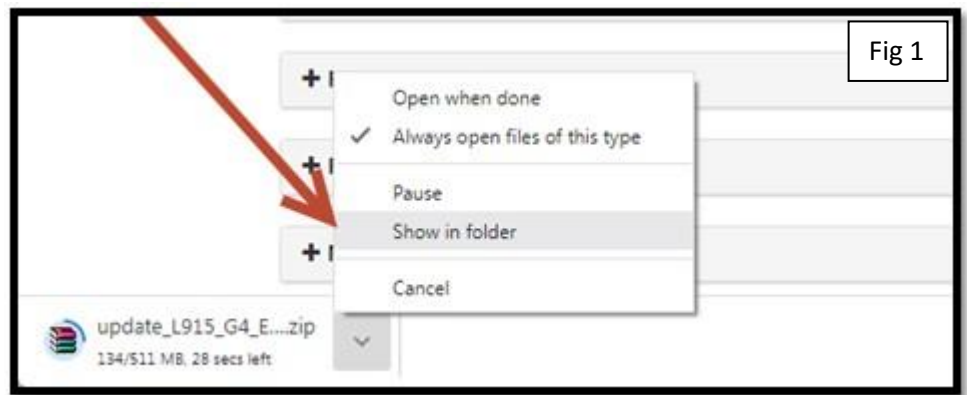


Fig 1

3. When the download is complete, a folder should open where the download is saved. Usually it will be your download's folder. Please copy or drag the file to your blank USB stick. (Figure 2)
4. There should only be one file on your USB stick.

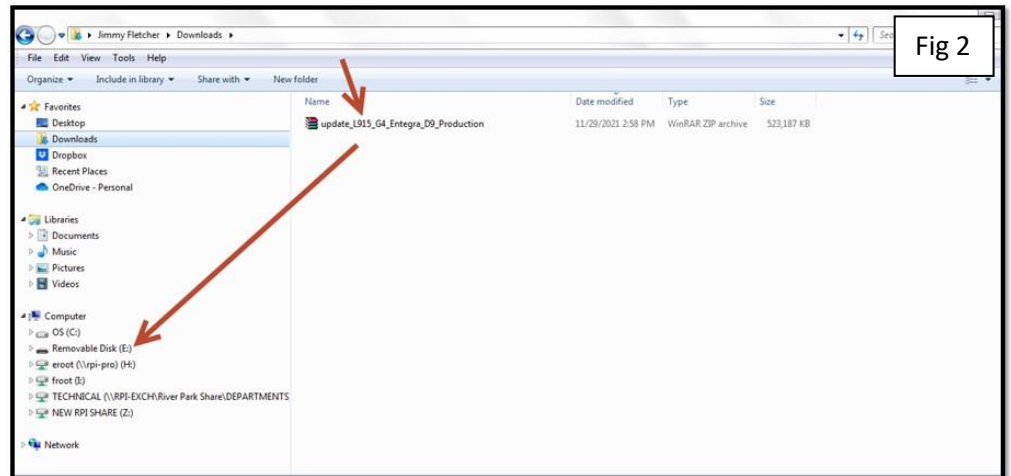


Fig 2

5. Update is complete and you may remove the USB stick.
6. Insert the USB into the USB port on the front of the core. (Figure 3)

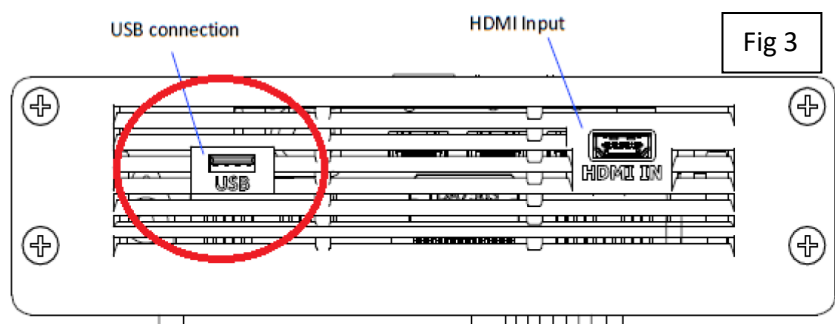


Fig 3

7. On the radio press your Menu button and select Media Center. (Figure 4)

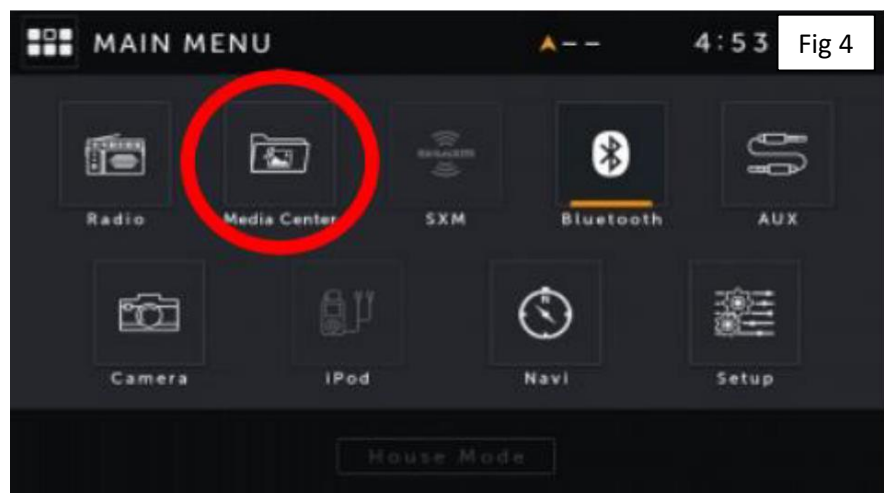


Fig 4

8. Once the firmware is recognized an update box will pop up. Select “immediately”. (Figure 5)

9. The update will start and after 5-7 minutes the system will finish and reboot. (Figure 6)

10. After the radio reboots the update is complete and you may remove the USB stick.

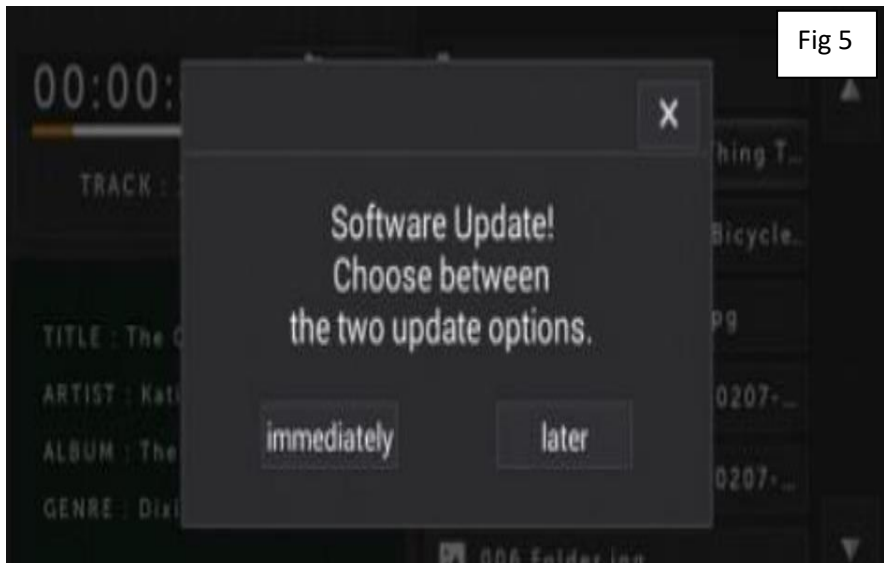


Fig 5



Fig 6

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

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