MAS003094 (MSC 22-18)

Campaign 485
FROM Maserati TSO
TO Maserati Network

Service Campaign 485
MC20 - Potential Inox Kick Plate Detachment

DATE: MAY 18 2022

Certain Maserati MC20 (M240) vehicles listed in ModisCS+ are involved in a Service Campaign to prevent the detachment of the inox (Stainless Steel) kick plate. This event could occur due to insufficient coupling between the kick plate and the tub. For this reason, a small gap could appear between the kick plate and the chassis.

A stress test is needed to check the correct connection and eliminate any risk of detachment.

Please read and review this bulletin first before starting the procedure.
If you have any questions, contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk. (Maseratitechsupport@maserati.com)

Thank You for your continued support and cooperation.

Maserati North America Inc.
Aftersales Dept.

Operational Procedure

All images shown in this bulletin are for illustrative purposes only

Preparations:

- Before performing this operation please follow the indicated procedure for interior protection: **00.AA.005 - INTERIOR VEHICLE PROTECTION**

Tools needed for the Procedure

- Common/domestic hairdryer (1500-1800W) with diffuser
- Laser Thermometer
- Thickness Plastic Feeler Gauge or equivalent with measurements between 1.5 mm to 2mm thicknesses. DO NOT use a Metal Gauge.

NOTE: All Tools are available at Local or Online retailers.

Procedure:

1. Always check in ModisCS+ to see if the vehicle is involved in this campaign and if the campaign has not been previously performed.

2. Take a common/domestic hairdryer (1500-1800W) with diffuser. **Don't use an industrial one.**

3. Perform a heating treatment (as shown in Video attached) of the kick plate following these rules:
   - Place the diffuser at a distance of 15 cm (6 Inches) from the plate
   - Turn ON the hairdryer at maximum speed and maximum temperature
   - Move the phon (hairdryer) left and right along the entire length of the Driver Side Kick Plate for 30 minutes until the target temperature of about 140°F (60°C) is reached and verified using a Laser Thermometer.

4. Once temperature of the Kick Plate has been reached. Inspect the Kick Plate for any deformation and or separation between the chassis and the kick plate.

5. If separation is observed, use a plastic thickness feeler gauge and measure the gap near the edges.

6. If the stress test result is **NOT OK** and the kick plate is detached or a gap of 1.5-2.0 mm is present near the edges after the treatment, the kick plate must be replaced.

7. If the stress test result is **OK** and no deformation has been detected, no other actions are required. ►The operation is completed.

8. Repeat the procedure for the passenger side.
   NOTE: Only the defective kick plate has to be replaced.

9. If deformation of the kick plate has been detected, proceed with the replacement procedure:
   09.15.241.0 – PILOT SIDE KICK PLATE - Mounting
   (09.15.240.0 – PASSENGER SIDE KICK PLATE – Mounting)

10. The procedure is completed.

Spare Parts

For this action, only the defective component must be replaced. Please order the PN depending by the side.

Description	PN
LH KICK PLATE	670179291
RH KICK PLATE	670179287

Warranty Claim

Description	Code
Campaign Number	485
Warranty Code	23
Fault Code	063
Component Code	9.15.241
Operation Code:	
Inspection	9.15.241.A (0,60h)
Inspection + Replace one side	9.15.241.B (0,80h)
Inspection + Replace two sides	9.15.241.C (1,00h)