

Service Campaign 480 M161– Phone Box Lid potential failure in opening spring



MAY 9 2022

Certain Maserati Levante MY22 listed in ModisCS+ are involved in a Service Campaign concerning a Physical Inspection of the Phone Box Lid opening mechanism.

The Inspection procedure consists of a 20 times opening/closing cycle. Only in case after the cycle the lid cannot be opened anymore due to a failure into the internal mechanism breakage, the phone box must be replaced.

If you have any questions, contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk (MaseratiTechSupport@Maserati.com).

Inspection Procedure

1. Always check in ModisCS+ to see if the vehicle is involved in this campaign and if the campaign has not been previously performed.
2. Apply light pressure and push the phone box Lid down and allow the Lid to open automatically. Once opened, gently pull the lid closed and repeat up to 20 times as shown below:
 - **OK** -> No failure found during the opening and closing of the Phone Box Lid. The inspection is finished. No other actions are required.
 - **NOT OK** -> The lid cannot be opened anymore due to a failure into the internal mechanism breakage, the phone box assembly must be replaced following the procedure: 9.51.080.0 TUNNEL TELEPHONE

NOTE: Do not force the Lid open. The Lid should automatically open completely on its own. If it does not, then it will need to be replaced.



3. The Procedure is complete.

Spare Parts

If the Phone Box Lid opening and closing is **NOT OK**, the phone box must be replaced:

Description	QTY	Code
Phone Box	1	PN 670186915

Warranty Claim

Description	Code
Campaign Number	480
Warranty Code	23
Fault Code	063
Component Code	9.51.080
Operation Code	
Inspection Only	9.51.080.A (0,05)
Inspection + Replacement	9.51.080.B (0,60)