

MAS003073 (MSC 22-16)

Campaign 502
FROM Maserati TSO
TO Maserati Network



Service Campaign 502 MC20 – Monocoque sealing in the area under the windshield trim



DATE: MAY 13 2022

Certain Maserati MC20 (M240) vehicles listed in ModisCS+ are involved in a Service Campaign to seal a small area under the windshield trim to avoid any potential water infiltration. Please read and review this bulletin first before starting the procedure.

If you have any questions, contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk. (Maseratitechsupport@maserati.com)

Thank You for your continued support cooperation.

Maserati North America Inc.
Aftersales Dept.

Operational Procedure

Preparations:

- This campaign calls for DP8810 resin or equivalent, N-Eptano (n-heptane solvent), and isopropyl alcohol which are readily available from major retailers and will not be carried by MNA Parts Operations.

NOTE: Both isopropyl alcohol and N-Eptano (n-heptane solvent) will be used to clean and prep the monocoque area twice as shown below.

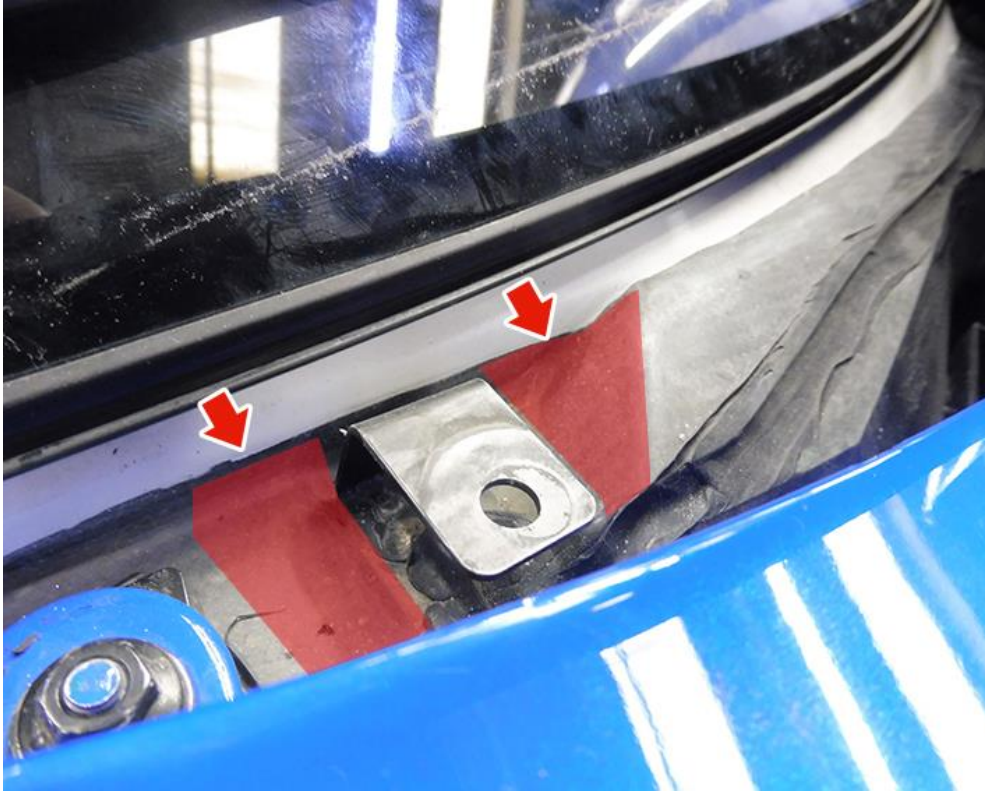
1. Always check in ModisCS+ to see if the vehicle is involved in this campaign and if the campaign has not been previously performed
2. Carefully remove the two clips from the windscreen plate.



3. Move the windscreen plate (A) as figured and fix it with a suitable tool.



4. Clean the indicated area of the monocoque highlighted in RED with isopropyl alcohol.



5. Look for the presence of discontinuities (openings) in the carbon.
6. Clean again, the indicated area of the monocoque highlighted in RED with N-Eptano (n-heptane solvent)



7. Seal the damaged area applying adhesive resin DP8810 or equivalent to it.



8. Wait 40 minutes for the resin polymerization.



NOTE: Above illustration is an EXAMPLE ONLY and may not represent exact location of damage. Be sure to thoroughly inspect for openings along the RED highlighted areas as indicated in Steps 4-6.

9. Remove the suitable tool and move the windscreen plate (A) as figured.



10. Fix the two indicated clips.



11. Repeat the same operation on the other side then the operation is concluded.



Example of Rework on the Right side

Spare Parts

DP8810 resin or equivalent, N-Eptano (n-heptane solvent), and isopropyl alcohol are readily available from major retailers and will not be carried by MNA Parts Operations. All these products must be purchased locally and claimed using pseudo-code **PN 980157115**:

- One PN 980157115 can be claimed for every 2 cars.
- Request reimbursement for the entire can for the first serviced vehicle.
- If the local cost of the glue exceeds the reimbursed amount, you may claim the difference in Sublet, attaching the purchase invoice to the warranty claim

Note: **980157115** is warranty claim PN **NOT** a part number for a part.

Warranty Claim

Description	Code
Campaign Number	502
Warranty Code	23
Fault Code	063
Component Code	9.08.001
Operation Code	9.08.001.B (1,00h)
Resin + Isopropyl Alcohol + N-Eptano (n-heptane solvent)	PN 980157115 *

**One Warranty claim PN 980157115 can be claimed for every 2 cars.*